



EFFECTIVE DATE: 09|01|2017

POLICY LAST UPDATED: 07|07|2021

OVERVIEW

This documents Blue Cross and Blue Shield of Rhode Island's (BCBSRI) inactive provider termination policy for network information and provider directories.

MEDICAL CRITERIA

Not applicable

PRIOR AUTHORIZATION

Not applicable

POLICY STATEMENT

Medicare Advantage Plans and Commercial Products

BCBSRI will conduct administrative terminations of provider agreements for providers who have not submitted a claim for a period of one (1) year. In addition, BCBSRI will deactivate any tax identification number that has not had any claims submitted under it within that time frame.

This policy is applicable to physicians, providers and dental providers.

Administrative terminations will take place twice a year, on August 1 and on February 1 and will look back at the previous year.

Prior to termination, BCBSRI will provide a ninety (90) day written termination notice to the impacted providers. Providers are instructed to contact inactiveproviders@bcbsri.org if they receive a termination notice for inactivity but wish to remain a BCBSRI participating provider. Providers who are terminated 90 days after being notified of termination due to inactivity, but who then want to participate, must reapply to become a participating provider through BCBSRI's standard credentialing processes.

BCBSRI will also review provider agreements with multiple affiliations and terminate any individual affiliation where a claim has not been submitted for a period of one (1) year.

COVERAGE

Not applicable

BACKGROUND

Blue Cross & Blue Shield of Rhode Island (BCBSRI) is required to maintain participating provider network information and provider directories that are up to date. Provider directories with current information are essential to helping our members make informed healthcare decisions. In addition, accurate provider directories are required by the Centers for Medicare and Medicaid Services (CMS) and by the National Committee for Quality Assurance (NCQA). Therefore, our directories must only contain information about providers who are actively seeing BCBSRI members.

As a result, BCBSRI will conduct administrative terminations of provider agreements for providers who have not submitted a claim for a period of one (1) year. In addition, BCBSRI will deactivate any tax identification number that has not had any claims submitted under it within that time frame.

CODING

Not applicable

RELATED POLICIES

Not applicable

PUBLISHED

Provider Update, Sep 2021

Provider Update, Oct 2018

Provider Update, July 2017

REFERENCES:

None

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