

Compare Our Medicare Advantage Benefits

2015 Group BlueCHiP for Medicare Enrollment Guide



It's Time to Enroll!



Peter Andruszkiewicz
President and CEO

We're thrilled that your former or current employer has chosen Blue Cross & Blue Shield of Rhode Island (BCBSRI) for Medicare Advantage coverage!

Your plan offers you the local service BCBSRI is known for, as well as these benefits:

- The Living Fit discounted gym membership program (\$5/month for a membership to any participating health club across the state, including several YMCA locations!)
- \$150/year vision hardware allowance
- Blue Cross Dental coverage
- Prescription drug coverage
- Access to care coordination services
- Comprehensive benefit and health information on [BCBSRI.com](https://www.bcbstri.com)

Look inside this enrollment guide for information about how to enroll. If you have any questions about your plan, please contact your former or current employer, or call us at (401) 351-BLUE (2583).

We look forward to providing you with the quality coverage you deserve!

Sincerely,

A handwritten signature in black ink, appearing to read "Peter A.", written in a cursive style.

Peter Andruszkiewicz
President and CEO

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What You Need to Know About Enrollment

This section gives you everything you need to know about Group BlueCHIP for Medicare enrollment, including how enrollment periods work, how to enroll, and what you should expect after you enroll.

Understanding Enrollment Periods

When You Can Enroll or Change Your Plan

Please check with your former or current employer about your available open enrollment period.

To enroll for the first time

Initial Coverage Election Period

- Three months before, the month of, and three months after you become eligible for Medicare

To re-enroll or change your coverage

Medicare Advantage Annual Enrollment Period

- October 15 to December 7
- Coverage effective January 1

To disenroll

Medicare Advantage Annual Disenrollment Period

- January 1 to February 14

If you have special circumstances

Special Election Period

Have questions or need help enrolling?

Call **(401) 351-BLUE (2583)** or toll-free **1-800-505-BLUE (2583)**, or **TTY/TDD: 711**.

Hours:

October 1, 2014 - February 14, 2015, seven days a week, 8:00 a.m. to 8:00 p.m.

February 15, 2015 - September 30, 2015, Monday - Friday, 8:00 a.m. to 8:00 p.m.

How to Enroll

Once your former or current employer has selected a Group BlueCHiP for Medicare plan, here's how you enroll:



By paper application:

- Mail the application to:
BlueCHiP for Medicare Department – 00169
Blue Cross & Blue Shield of Rhode Island
500 Exchange Street, Providence, RI 02903-9743; or
- Fax the application to (401) 459-5649.



To avoid processing delays, please ensure that your application is filled out completely.

It is very important that you sign and date the form and keep the member copy.

If you are completing the application for someone else:

- Be sure to sign the application and note your relationship to the applicant.
- If you have durable power of attorney or legal guardianship for the applicant's health decisions, please enclose a copy of the legal document with the application. Your signature certifies that:
 - You are authorized under state law to complete this enrollment, and
 - Documentation of this authority is available upon request.



Visit us:

Warwick

300 Quaker Lane (Cowesett Corners shopping center)

Hours:

Monday – Friday, 9:00 a.m to 5:00 p.m.;

Saturday, 9:00 a.m. to 1:00 p.m.

What to Expect After You Enroll

Shortly after you've enrolled in a Group BlueCHIP for Medicare plan, you can expect to receive the following from Blue Cross & Blue Shield of Rhode Island:

Enrollment confirmation:

You'll receive a confirmation letter in the mail and another letter when Medicare approves your enrollment.

Information about premium assistance

If you qualify, you'll receive:

- • A letter about how to get Extra Help from Medicare for your Part D prescription costs
- • Information about eligibility for Medicare Savings Programs

Your Welcome Kit

You'll receive a package in the mail that contains:

- • Your BlueCHIP for Medicare plan ID card
- • Important information about your plan and its benefits

Once you're a member:

- Get more from your plan: Register for a secure account on **www.BCBSRI.com/Medicare** to enjoy members-only discounts, programs, and health information.
- Begin using your **medical and pharmacy benefits** on your effective date, which is noted in the enrollment confirmation letter we'll send to you.
- Enroll in our **Care Management Program** at no cost to talk to a BCBSRI healthcare professional about your health and any questions you have, or to help you set up a treatment plan (if appropriate). Call **(401) 459-2273** or **1-800-637-3718, ext. 2273 (TTY/TDD: 711)**.

Discounted Gym Membership

Take an Active Role in Your Health with Living Fit

Being active can help improve your health and quality of life. That's why your Group BlueCHiP for Medicare plan includes Living Fit! This discounted gym membership program allows you to:

- Get an unlimited-use membership at any one network facility for just \$5 per month.
- Pay month to month, and cancel at any time.
- Choose from over 50 local fitness centers, including YMCA locations.

With your membership, you can also take advantage of everything the fitness center has to offer, including indoor swimming pools at many locations, fitness classes, and more.



Participating Network Facilities

This facility list is current as of August 1, 2014. Some facilities may have been added or removed after this guide was printed. To get the most up-to-date information, visit BCBSRI.com/Medicare or call the BlueCHiP for Medicare Concierge Team.

Connecticut

Mystic
Mystic YMCA*

Putnam
Anytime Fitness –
Putnam

Massachusetts

Seekonk
Newman YMCA*

Rhode Island

Barrington
Bayside Family YMCA*

Bristol
Bristol Total Fitness

Coventry
Anytime Fitness – Coventry
The Gym for Women

**This facility has a swimming pool.*

Cranston

Cranston YMCA*

Curves – Cranston

Cumberland

Curves – Cumberland

Fore Court Racquet &
Fitness Club

East Greenwich

Absolute Fitness*

Ocean State Health and Fitness

Gold's Gym

East Providence

Healthtrax Fitness & Wellness*

Greenville

Smithfield YMCA*

Johnston

Anytime Fitness – Johnston

Next Level Fitness

Lincoln

MacColl YMCA*

Middletown

Newport Athletic Club*

Newport YMCA*

Narragansett

Anytime Fitness – Narragansett

Curves – Narragansett

North Kingstown

Curves – North Kingstown

West Bay Family YMCA*

North Providence

Curves – North Providence

North Smithfield

Curves – North Smithfield

Pawtucket

Gold's Gym

Pawtucket Family YMCA*

Peace Dale

River Bend Athletic Club

South County YMCA*

Portsmouth

Peak Fitness

Providence

East Side/Mt. Hope YMCA*

Tiverton

Atlantic Health & Fitness

Wakefield

Luxe Fitness South County

South County Hospital -

Wellness & Prevention Center

Warren

426 Fitness LCC

Warwick

Anything Fitness – Warwick

Healthtrax Fitness & Wellness*

Kent County YMCA*

The Gym, LLC

Westerly

Luxe Fitness

Westerly – Pawcatuck* YMCA

West Warwick

American Health Fitness Center*

Curves – West Warwick

Forever Fit Inc.

Woonsocket

Landmark Heart Center

Rhode Island Athletic Club*

Woonsocket YMCA*

Wyoming

Anytime Fitness – Wyoming

Arcadia YMCA*

Questions?

If you have questions or want to check whether a facility participates in our network, please call the BlueCHiP for Medicare Concierge Team at **1-800-267-0439**.

TTY/TDD: 711. Our hours are **October 1, 2014 – February 14, 2015**, seven days a week, 8:00 a.m. to 8:00 p.m. and **February 15, 2015 – September 30, 2015**, Monday to Friday, 8:00 a.m. to 8:00 p.m.

**This facility has a swimming pool.*

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-267-0439. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-267-0439. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-800-267-0439。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-800-267-0439。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggagamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-267-0439. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-267-0439. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-800-267-0439 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-267-0439. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-267-0439번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-267-0439. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic:

إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم بمساعدتك. هذه خدمة فوري، ليس عليك سوى الاتصال بنا على 1-800-267-0439. سيقوم شخص ما يتحدث العربية مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-267-0439 पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-267-0439. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Português: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-267-0439. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-267-0439. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-267-0439. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-800-267-0439にお電話ください。日本語を話す人 者が支援いたします。これは無料のサービスです。

The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the plan. Limitations, copayments, and restrictions may apply. [Benefits, formulary, pharmacy network, provider network, premium and/or co-payments/co-insurance] may change on January 1 of each year. Blue Cross & Blue Shield of Rhode Island is an HMO plan with a Medicare contract. Enrollment in Blue Cross & Blue Shield of Rhode Island depends on contract renewal. An independent licensee of the Blue Cross and Blue Shield Association.



500 Exchange Street • Providence, RI 02903-2699

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