

2016 Group BlueCHiP for Medicare Enrollment Guide



Local. Personal. Trusted.

It's Time to Enroll!



Peter Andruszkiewicz
President and CEO

We're thrilled that your employer has chosen Blue Cross & Blue Shield of Rhode Island (BCBSRI) for Medicare Advantage coverage!

Your plan offers you the local service BCBSRI is known for, as well as these benefits:

- The Living Fit discounted gym membership program (\$5/month for a membership to any participating health club across the state, including several YMCA locations!)
- \$150/year vision hardware allowance
- Blue Cross Dental coverage
- Prescription drug coverage
- Access to care coordination services
- Comprehensive benefit and health information on bcbsri.com

Look inside this enrollment guide for information about how to enroll. If you have any questions about your plan, please contact your former or current employer, or call us at (401) 351-BLUE (2583).

We look forward to providing you with the quality coverage you deserve!

Sincerely,

A handwritten signature in black ink, appearing to read "Peter A.", written in a cursive style.

Peter Andruszkiewicz
President and CEO

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What You Need to Know: Enrollment

This section tells you everything you need to know about Group BlueCHiP for Medicare enrollment, including how enrollment periods work, how to enroll, and what you should expect after you enroll.

Understanding Enrollment Periods (When You Can Enroll or Change Your Plan)

To enroll for the first time:

Initial Coverage Election Period

- From three months before until three months after you become eligible for Medicare (a total of 7 months)

To re-enroll or change your coverage:

Medicare Advantage Annual Enrollment Period

- October 15 to December 7
- Coverage effective January 1

If you have special circumstances:

Special Election Period

To disenroll:

Medicare Advantage Annual Disenrollment Period

- January 1 to February 14

Have questions or need help enrolling?

Call:

(401) 351-BLUE (2583) or toll-free **1-800-505-BLUE (2583)**, or **TTY: 711**.

Hours:

October 1, 2015 - February 14, 2016, seven days a week, 8:00 a.m. to 8:00 p.m.

February 15, 2016 - September 30, 2016, Monday - Friday, 8:00 a.m. to 8:00 p.m.

How to Enroll

Once you've carefully reviewed the benefits of each Group BlueCHiP for Medicare plan and selected the one that's right for you, you can enroll:



By paper form (provided with this guide):

- Mail the form to:
BlueCHiP for Medicare Department – 00169
Blue Cross & Blue Shield of Rhode Island
500 Exchange Street, Providence, RI 02903-9743; or
- Fax the form to (401) 459-5649.



**To avoid processing delays, please ensure that your form is filled out completely.
It is very important that you sign and date the form and keep the member copy.**

If you are completing the form for someone else:

- Be sure to sign the form and note your relationship to the enrollee.
- If you have durable power of attorney or legal guardianship for the enrollee's health decisions, please enclose a copy of the legal document with the form.

Your signature certifies that:

- You are authorized under state law to complete this enrollment, and
- Documentation of this authority is available upon request.



What to Expect After You Enroll

Shortly after you've enrolled in a Group BlueCHIP for Medicare plan, we'll send you a confirmation letter to verify which plan you've selected and make sure you understand the plan.

Information about premium assistance

If you qualify, you'll receive:

- A letter about how to get Extra Help from Medicare for your Part D prescription costs
- Information about eligibility for Medicare Savings Programs

Your Welcome Kit

You'll receive a package in the mail that contains:

- Your Group BlueCHIP for Medicare plan ID card
- Important information about your plan and its benefits

Once you're a member:

- Get more from your plan: Register for a secure account on **www.bcbsri.com/** **Medicare** to enjoy members-only discounts, programs, and health information.
- Begin using your **medical and pharmacy benefits** on your effective date, which is noted in the enrollment confirmation letter we'll send to you.
- Enroll in our **Care Management Program** at no cost to talk to a BCBSRI healthcare professional about your health and any questions you have, or to help you set up a treatment plan (if appropriate). Call **(401) 459-2273** or **1-800-637-3718, ext. 2273 (TTY: 711)**.

Take an Active Role in Your Health: Living Fit

Being active can help improve your health and quality of life. That's why your Group BlueCHIP for Medicare plan includes Living Fit! This discounted gym membership program allows you to:

- Get an unlimited-use membership at any one network facility for just \$5 per month.
- Pay month to month, and cancel at any time.
- Choose from over 50 local fitness centers, including YMCA locations.

Participating Network Facilities

This facility list is current as of August 14, 2015. Some facilities may have been added or removed after this guide was printed. To get the most up-to-date information, visit bcbsri.com/Medicare or call the BlueCHIP for Medicare Concierge Team.

426 Fitness LLC

426 Metacom Avenue
Warren, RI 02885
(401) 247-7440

***Absolute Fitness**

2727 South County Trail
East Greenwich, RI 02818
(401) 884-0330

***American Health Fitness Center**

555 Quaker Lane
West Warwick, RI 02893
(401) 828-3458

Anytime Fitness – Barrington

180 County Road, Suite B
Barrington, RI 02806
(401) 289-0443

Anytime Fitness – Coventry

55 Sandy Bottom Road
Coventry, RI 02816
(401) 822-0300

Anytime Fitness – Johnston

1577 Atwood Avenue
Johnston, RI 02919
(401) 383-8889

Anytime Fitness – Narragansett

91 Point Judith Road
Narragansett, RI 02898
(401) 284-0313

Anytime Fitness – Putnam

62 Providence Pike
Putnam, CT 06260
(860) 315-9012

Anytime Fitness – Smithfield

446 Putnam Pike
Smithfield, RI 02917
(401) 349-3550

Anytime Fitness – Warwick

577 Greenwich Avenue
Warwick, RI 02886
(401) 343-0777

Anytime Fitness – Wyoming

22 Kingstown Road
Wyoming, RI 02898
(401) 491-9900

Arcadia YMCA

1190 Main Street
Wyoming, RI 02898
(401) 539-2306



*Facility has a swimming pool.

Atlantic Health & Fitness

31 Shove Street
Tiverton, RI 02878
(401) 624-3440

***Bayside Family YMCA**

70 West Street
Barrington, RI 02806
(401) 245-2444

Boys and Girls Club*Cumberland-Lincoln**

1 James McKee Way
Cumberland RI 02864
(401) 333-4850

Bristol Total Fitness

685 Metacom Avenue
Bristol, RI 02809
(401) 254-3900

***Cranston YMCA**

1225 Park Avenue
Cranston, RI 02910
(401) 943-0444

Curves – Narragansett

883 Boston Neck Road
Narragansett, RI 02882
(401) 783-3717

Curves – North Providence

360 Sunset Avenue
North Providence, RI 02904
(401) 354-4545

Curves – North Smithfield

642 Great Road
North Smithfield, RI 02896
(401) 762-3388

Curves – West Warwick

289 Cowesett Avenue
West Warwick, RI 02893
(401) 826-1352

***East Side/Mt. Hope YMCA**

438 Hope Street
Providence, RI 02906
(401) 521-0155

Femme Fitness

2435 Nooseneck Hill Road
Coventry, RI 02816
(401) 385-3822

Fore Court Racquet & Fitness Club

44 Cray Street
Cumberland, RI 02864
(401) 333-4480

Forever Fit Inc.

1745 Main Street
West Warwick, RI 02893
(401) 826-5239

Gold's Gym

1000 Division Street
East Greenwich, RI 02818
(401) 223-4444

Gold's Gym

550 Pawtucket Avenue
Pawtucket, RI 02860
(401) 722-6600

***Healthtrax Fitness & Wellness**

15 Catamore Boulevard
East Providence, RI 02914
(401) 434-3600

***Healthtrax Fitness & Wellness**

2191 Post Road
Warwick, RI 02886
(401) 732-2413

***Kent County YMCA**

900 Centerville Road
Warwick, RI 02886
(401) 828-0130

Landmark Heart Center

186 Cass Avenue
Woonsocket, RI 02895
(401) 769-9355

Luxe Fitness

116 Granite Street
Westerly, RI 02891
(401) 596-9400

Luxe Fitness South County

55 Village Square Drive
Wakefield, RI 02879
(401) 792-9800

***MacColl YMCA**

26 Breakneck Hill Road
Lincoln, RI 02865
(401) 725-0773

***Mystic YMCA**

1 Harry Austin Drive
Mystic, CT 06355
(860) 536-3575

*Facility has a swimming pool.

***Newman YMCA**

472 Taunton Avenue
Seekonk, MA 02771
(508) 336-7103

***Newport Athletic Club**

66 Valley Road
Middletown, RI 02842
(401) 846-7723

***Newport YMCA**

792 Valley Road
Middletown, RI 02842
(401) 847-9200

Next Level Fitness

12 Industrial Lane
Johnston, RI 02919
(401) 383-2300

Ocean State Health and Fitness

5600 Post Road
East Greenwich, RI 02818
(401) 886-4700

***Pawtucket Family YMCA**

20 Summer Street
Pawtucket, RI 02860
(401) 727-7901

Peak Fitness

200 High Point Avenue
Portsmouth, RI 02871
(401) 683-6033

***Rhode Island Athletic Club**

600 Social Street
Woonsocket, RI 02895
(401) 766-6766

River Bend Athletic Club

316 Columbia Street
Peace Dale, RI 02883
(401) 789-9585

***Smithfield YMCA**

15 Deerfield Drive
Greenville, RI 02828
(401) 949-2480

South County Hospital

Wellness & Prevention Center
100 Kenyon Avenue
Wakefield, RI 02879
(401) 788-1697

***South County YMCA**

165 Broad Rock Road
Peace Dale, RI 02883
(401) 783-3900

The Gym, LLC

2168 Diamond Hill Road
Woonsocket, RI 02895
(401) 475-6000

VP Fitness LLC

10 Dorrance Street
Providence RI 02903
(401) 479-7099

***West Bay Family YMCA**

7540 Post Road
North Kingstown, RI 02852
(401) 295-6501

Westerly – Pawcatuck YMCA

95 High Street
Westerly, RI 02891
(401) 596-2894

***Woonsocket YMCA**

18 Federal Street
Woonsocket, RI 02895
(401) 769-0791

Questions?

If you have questions or want to check whether a facility participates in our network, please call the BlueCHiP for Medicare Concierge Team at **(401) 277-2958** or **1-800-267-0439** (TTY users should call 711), seven days a week from **October 1 to February 14**, 8:00 a.m. to 8:00 p.m.

From **February 15 to September 30**, you can call Monday through Friday, from 8:00 a.m. to 8:00 p.m. On Saturday and Sunday, call from 8:00 a.m. to noon. You can use our automated answering system outside of these hours.

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-267-0439. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-267-0439. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-800-267-0439。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-800-267-0439。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-267-0439. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-267-0439. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-800-267-0439 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-267-0439. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-267-0439번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-267-0439. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic:

إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم بمساعدتك. هذه خدمة فوري، ليس عليك سوى الاتصال بنا على 1-800-267-0439. سيقوم شخص ما يتحدث العربية مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-267-0439 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-267-0439. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Português: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-267-0439. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-267-0439. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-267-0439. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-800-267-0439にお電話ください。日本語を話す人 者が支援いたします。これは無料のサービスです。

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. [Benefits, premium and/or co-payments/co-insurance] may change on January 1 of each year. Blue Cross & Blue Shield of Rhode Island is an HMO plan with a Medicare contract. Enrollment in Blue Cross & Blue Shield of Rhode Island depends on contract renewal. An independent licensee of the Blue Cross and Blue Shield Association.



www.bcbsri.com

500 Exchange Street • Providence, RI 02903-2699
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