

Save Money with SmartChoice



The cost of imaging services can vary widely—sometimes by hundreds of dollars—between facilities, even when all the facilities provide high-quality, accurate imaging. The SmartChoice program empowers your employees to decide how to spend their healthcare dollars and where to have their imaging services performed.

It's offered **at no cost** as part of your Blue Cross & Blue Shield of Rhode Island health coverage.

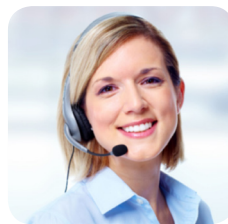
Easy, Convenient Service



When your employee's doctor requests a facility for an MRI or CT scan, the SmartChoice program checks if another conveniently located, participating facility offers the same service at a lower cost. If so, your employee is contacted, usually within the same day.

When talking with your employee, the SmartChoice representative will:

- Explain the options for lower cost, high-quality imaging facilities near their home or work.
- Help schedule an appointment at their chosen facility.
- Let the doctor and facility know of your employee's choice.
- Connect directly with Blue Cross Customer Service, when needed, to help answer questions about benefits, deductibles, or other plan details.



3 Advantages of SmartChoice

1. You can save money on claims when employees choose lower cost options.
2. Your employees can save money on out-of-pocket costs, especially if they have high-deductible health plans or other cost sharing.
3. Your employees receive information to make informed healthcare decisions.

That's it!

Get all the details.

Read the FAQs on the back side of this sheet.

FAQs: The SmartChoice Program

Is there a cost for the SmartChoice program?

There is no cost for you or your employees. Blue Cross & Blue Shield of Rhode Island has partnered with MedSolutions, a leading provider of medical cost management services, to provide the SmartChoice program to our valued employer group clients.

My employees trust their doctors. Can their doctor choose the facility when ordering the scan?

During the process of creating a precertification request, MedSolutions will offer a list of cost-effective facilities that the doctor may choose from. If the doctor chooses a facility that's not recommended by the SmartChoice program, the SmartChoice representative will include this facility on the list provided to your employee.

How will the doctor know which site my employee chose?

Once your employee has selected a facility, a fax will be sent to the prescribing physician with the authorization number and the chosen location.

Will my employee understand who is calling and why?

MedSolutions will call on behalf of Blue Cross. SmartChoice representatives will let your employees know that Blue Cross is offering additional information about cost-effective and conveniently located facilities for their imaging needs. The representatives will explain that some facilities may better meet your employees' needs for convenience and cost.

What if my employee chooses a facility other than the one their doctor recommended?

If your employee selects an option other than what the doctor suggested, MedSolutions will notify the doctor of the updated selection.

Are there any situations where the SmartChoice program is not used?

Your employees will not be contacted in urgent or emergency situations, when the patient is under 9 years old, or when the choice of another network facility is not appropriate due to clinical circumstances or employee needs.

How can I learn more?

To find out more about how SmartChoice can benefit you and your employees, please contact your Blue Cross sales representative.



500 Exchange Street • Providence, RI 02903-2699

Blue Cross & Blue Shield of Rhode Island is an independent licensee of the Blue Cross and Blue Shield Association.
04/14 PRR-15202