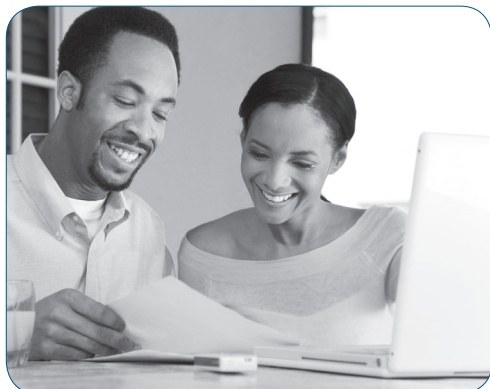


## Online, on the phone, or in person

### Online



**BCBSRI.com is at your service 24 hours a day.**

Sign in to:

- Find a doctor or other healthcare provider.
- See your benefits and claims.
- Send a secure message to our Customer Service Department (response within one business day).
- Use all the added programs and services you get with your BCBSRI membership.

**Stay up-to-date on your health plan!**

Go to **BCBSRI.com/together** for the latest news and information from BCBSRI.

### On the phone



Customer service representatives can answer your questions about benefits, claims, and other topics related to your health plan.

	Within Rhode Island	Outside Rhode Island
<b>BlueCHiP Coordinated Health Plan</b>	(401) 274-3500	1-800-564-0888
<b>All other BCBSRI Plans</b>	(401) 459-5000	1-800-639-2227
<b>Telecommunications Device for the Deaf (TDD)</b>	1-888-252-5051	1-888-252-5051

**Customer service hours:** Monday through Friday, 8:00 a.m. to 8:00 p.m., Eastern Time.

### In person



Visit us at our walk-in service center at **500 Exchange Street, Providence, Rhode Island, Monday through Friday, 8:15 a.m. to 4:30 p.m.** We are just a short walk from RIPTA bus lines at Kennedy Plaza, and we will validate parking at One Citizens Plaza (corner of Park Row West and Stillman).