

Differences in Quality of Care Provided by Hospitals in RI

Many Rhode Islanders aren't aware that there can be differences in the quality of healthcare provided by local hospitals for the same medical condition. That's why Blue Cross & Blue Shield of Rhode Island collaborated with local network hospitals to create the Hospital Quality Program. This program evaluates performance based on standard, evidence-based measures, including the Centers for Medicare & Medicaid Services measures shown on the chart below.

The chart compares the Rhode Island average to the national average for certain hospital procedures and shows how each hospital in Rhode Island scored. For example, one of our state's hospitals scored an average of 99 percent for the treatment of heart failure last year, which is much better than the national average of 93 percent. Yet some local hospitals did not fare as well. Under the Hospital Quality Program, hospitals that meet these and other quality measures receive additional financial incentives.

Centers for Medicare & Medicaid Services: 2010 Process of Care Measures & Scores

July '09 – June '10 Hospital Compare Quality Scores	RI Average	National Average	Kent	Landmark	Memorial	Miriam	Newport	Rhode Island	Roger Williams	South County	St. Joseph	Westerly	Women & Infants
Heart Attack Process of Care Measures	99%	98%	98%	98%	97%	99%	96%	100%	97%	98%	97%	93%	N/A
Heart Failure Process of Care Measures	93%	93%	91%	97%	95%	96%	98%	94%	85%	99%	89%	88%	N/A
Pneumonia Process of Care Measures	91%	93%	86%	94%	93%	96%	97%	92%	85%	97%	91%	86%	N/A
Surgical Care Improvement Project Process of Care Measures	96%	95%	94%	96%	96%	97%	95%	98%	98%	96%	94%	95%	97%