

Blue Cross & Blue Shield of Rhode Island

BCBSRI Blue Gateway SFTP Connection & Transmission Procedures

Version 1.2 Status: Published

October 29, 2014

Blue Cross & Blue Shield of Rhode Island is an independent licensee of the Blue Cross and Blue Shield Association.

This document may be revised and republished if and when Blue Cross & Blue Shield of Rhode Island makes improvements and/or changes to any referenced product, process or program.

The information and contents of this document and any notes or handouts, if any (together "document"), contain confidential and proprietary information, and are not to be disseminated, reproduced, printed, translated or transmitted in any form, in whole or in part, without the prior written consent or express permission of Blue Cross & Blue Shield of Rhode Island. Use and distribution limited solely to authorized personnel.

2011 © Blue Cross & Blue Shield of Rhode Island

All Rights Reserved.

PREFACE

The *BCBSRI Blue Gateway* document supplements the *BCBSRI Companion Guides*. Its purpose is to provide trading partners with instructions on transmitting electronic data to Blue Cross & Blue Shield of Rhode Island (hereinafter "BCBSRI").

DISCLAIMER

This document is considered a living document, and as such, the information provided herein will be subject to change after September 22, 2011 in the event that BCBSRI revises its policies or HIPAA Transactions and Code Sets law is updated or amended.

Table of Contents

1.0	Introduction	1
2.0	Scope	1
3.0	Contact Information	1
4.0	Establishing a Connection	1
5.0	Connecting to BCBSRI Blue Gateway	2
	5.1 Logging On	2
	5.2 Uploading/Sending a File	3
	5.3 Downloading/Receiving a File	5
6.0	Provider Control Reports	7
7.0	Document Version Control	8

1.0 Introduction

This document provides instructions for connecting to and using BCBSRI Blue Gateway, a Webbased application which utilizes SFTP (Secure File Transfer Protocol) protocol over an Internet connection. It allows the submission and receipt of HIPAA transaction responses, and enables the user to view history files (directory) of all transactions sent and received for up to 30 days. Use this document in conjunction with the *BCBSRI EDI Companion Guides* for each transaction.

2.0 Scope

The procedures in *BCBSRI Blue Gateway* apply to all of the following transactions:

270/271 Health Care Eligibility Benefit Inquiry and Response
276/277 Health Care Claim Status Request and Response
278 Health Care Services Review – Request for Review and Response
820 Payroll Deducted and Other Group Premium Payment for Insurance Products
834 Health Care Benefit Enrollment and Maintenance
837 Health Care Claim: Institutional
837 Health Care Claim: Professional
837 Health Care Claim: Dental
835 Health Care Claim Payment Advice

3.0 Contact Information

BCBSRI will work closely with its trading partners to establish effective communication protocols and to resolve any connectivity issues that may arise regarding the exchange of HIPAA-related electronic transactions.

The following contact information is provided to assist in the process of implementing all transactions:

For Partner Testing:

HIPAA EDI Testing Support business hours are Monday through Friday, 8:00 AM to 4:30 PM.

Email Address: <u>HIPAA.EDI.Support@bcbsri.org</u>

Applicable Web sites: <u>www.BCBSRI.com</u>

For Production:

Call the Information Technology (IT) Service Desk, which supports BCBSRI, at 401-751-1673 or 1-855-721-4211.

4.0 Establishing a Connection to BCBSRI Blue Gateway

In order to submit and receive EDI files electronically to Blue Cross and Blue Shield of Rhode Island, you must establish a connection to our network. You must complete the EDI Data Transfer Worksheet to obtain connectivity to our network. The following connectivity options are currently available: HTTPS and SFTP. We will be adding AS2 and AS3 as options in the future.

Please refer to the connectivity document located at <u>https://www.bcbsri.com/BCBSRIWeb/providers/provider_network_system/HIPAA.jsp</u>

or

https://www.bcbsri.com/BCBSRIWeb/employers/companion_guides.jsp

5.0 Connecting to BCBSRI Blue Gateway

5.1 Logging on using SFTP:

Using your SFTP(many different versions are available as freeware) software (we use Filezilla SFTP), enter the information provided to you upon completion of the registration process. This address will connect to the BCBSRI Blue Gateway (Sterling Commerce) application home page.

Host Name:bluegateway.bcbsri.comUserIDYour Mailbox ID, T00XXXXX (Test) or P00XXXXX (Production)Password:Your password assigned during the setup of SFTP process for each zone(Test/Prod)22



Login using your Userid and Password for BlueGateway.

IMPORTANT: Both the User ID and password are case sensitive. An alpha-leading User ID and a randomly assigned password will be provided by BCBSRI. The User ID prefixes will change from "T" (for Test) to "P" (for Production). The unique password assigned for testing will be replaced by a new production password. The password can be 'locked' if a user logs in 3 or more times with an incorrect Userid/Password combination. Call the Information Technology (IT) Service Desk, which supports BCBSRI, at 401-751-1673 or 1-855-721-4211 for assistance.

The following screen will be displayed upon successful login.

bluegate w	ay sttp://T	6001799@bl	uegateway, bi	obsri.com · FileZill	a							- 6 🛛
file Edit View	r Transfer S	erver Bookzari	ks Help									
Martin Carlo			A 180.34	37 88	Dest.	Continued a						
most:		Username:		Pasoword:	Porc	Quotamat [.]						
bluegateway -	sftp://1600179	9@bluegateway	.bcbsri.com ×	bluegateway - sftp://	16001799@bluegatews	ny.bdbsri.com ×						
Local site: p\CE to SPG testing\5010 files\		(5010 files), 💌	Remote site:	1								~
Flename /			100									
270 270 270 270 270 270 270 270		N81 X12 X12 918 5 091 5 0918 5 0918 5										
BTRANS_83	TOENT_899001	501	Filename				Filesize	Filetype	Last modified T	Permissions	Owner/Group	
BTRANS_83	71N57_899001_ 7PR:OF_899001	5010 _501	Processed					File Folder File Folder File Folder	10/3/2011 1:12:00 PM 10/3/2011 1:12:00 PM 10/3/2011 1:12:00 PM	drwz drwz drwz	300 100 300 100 300 100	
C	ectories, Total	26.013 hote	3 directories									
			1								0 m com	

5.2 Uploading/Sending a File

- 1. Locate the file you wish to submit on your system and double click.
- 2. File must be uploaded to the Root directory, '/'
- 3. Hit Refresh button, F5, to view the uploaded/processed files

A file is placed in the "Inbox" area while it is being processed.

	and the second								
12 Diugateway sfip://16001799@Diugateway.bcbsri.com - Filezilla									
File EdR View Transfer Server Bookmarks Help									
ME+ [Z □□] (2 = 1 = 2 = 2 = 2 = 2 = 2 = 2 = 2 = 2 =									
Host: Username: Password: Port Qualicament.									
bluegateway - sftp://T6001799@bluegateway.	bcbsri.com × bluegateway - sftp://T6001799@bluegateway.bcbsri.com ×								
Local site: p)CE to SPG testing(5010 files) 🐱	Remote site: /Processed						~		
Filename /	l ⊂ 1 - 10 Archive - 21 Archive								
276	Processed								
270 FAMILYLDSP 999 1109181									
\$5010 834 0426 corrected.x12									
\$15010 834 0426 corrected.x12									
3834_999_11091811182315									
2834_PlainLanguage999_110918									
B037D_999_11091011153005									
337D_PlainLanguage9999_11091									
3 8371_999_11091811074504									
28371_PlainLanguage9999_110918									
3 837P_999_11091811111915									
37P_PlainLanguage999_11091									
BIRANS_837DENT_899001_501	Filename	Filesize	Filetype	Last modified 🗸	Permissions	Owner/Group	<u>^</u>		
E BTD 145 937000E 800001 501	<u>b</u>								
B BIGMAS_65778GF_879001_501	0050100222A1_837_20111003_130411_269275.edi	2,598	EDI File	10/3/2011 1:04:00 PM	-rw	200 100	E		
	0040100096A1_837_20111002_112603_262735.edi	161,195	EDI File	10/2/2011 11:26:00 AM	+F.M	200 100			
	005010X222A1_837_20111002_112503_262729.edi	7,061	EDI File	10/2/2011 11:25:00 AM	-PW	200 100	_		
	a 0040100096A1_837_20111002_112103_262704.edi	161,195	EDI File	10/2/2011 11:21:00 AM	-rw	200 100			
	PlainLanguage999_11100210595961.20111002.10595961	610	10595961 File	10/2/2011 11:10:00 AM	-PW	200 100			
	999_11100210595962.20111002.10595962	292	10595962 File	10/2/2011 11:10:00 AM	-rw	200 100			
	005010X217_278_20111002_110702_262650.ed	562	EDI File	10/2/2011 11:07:00 AM	-rw	200 100			
	005010X212_276_20111002_110601_262644.ed	551	EDI File	10/2/2011 11:06:00 AM	-LM	200 100			
	005010/212_2/6_20111002_110501_262638.ed	551	EDI File	10/2/2011 11:05:00 AM	-fw	200 100			
	000010/212/2/6/20111002_11020_262624.60	551	LUI HIE	10/2/2011 11:02:00 AM	-rw	200 100			
	m Plancarguage9999_11100210531570.20111002.10531570	614	10531570 File	10/2/2011 11:00:00 AM	-FW	200 100			
	999_111002105315/1.20111002.105315/1	322	105315/1 File	10/2/2011 11:00:00 MM	-LM	200 100			
	a 005010/220/1_634_20111002_105930_262611.60	1,213	EDI File	10/2/2011 10:59:00 MM	-FW	200 100			
	a 000010/21/_2/0_2011002_100010_202003.00	302	ED1 File	10/2/2011 10:56:00 AM	-1.60	200 100			
	a 000010/27941_270_20111002_105000_20204_46	7 069	ED1 File	10/2/2011 10:55:00 AM	-194	200 100			
	C0401002561 834 20111002_105130 262541 e4	13 017 114	EDI Ele	10/2/2011 10:53:00 MPI		200 100			
	004010003341_275_20111002_105150_262564_ed	13,717,110	EDI Ele	10/2/2011 10:51:00 AM		200 100			
	B Blaid ava ava 997 11100210384090 20111002 10384090	506	10384090 Eile	10/2/2011 10:51:00 MM		200 100			
	0040100000001 276 20111002 105020 262554 ad	506	EDI Ele	10/2/2011 10:50:00 AM	-14	200 100			
< · · · >	COMPTONIO CALLER OLIVITICA LOUIDE CONTROL CONTROL	505	EDI EL	10/2/2011 10:50:00 AM		200.100	~		
Selected 1 file. Total size: 3,113 bytes	112 files. Total size: 29,200,719 bytes								

Once the file is Uploaded and Processed it will be moved from the **/Inbox**, to the **/Processed** Directory. Any 999's or 999 Plain Language Reports will be posted back into the **/Inbox** for the Trading Partner to retrieve. Once they are retrieved/downloaded, they are moved into the /Processed folder for 30 days

The BCBSRI Blue Gateway will automatically route the inbound file from the Trading Partner to the correct area for processing. You no longer need to select a 'Batch ID' such as 837P_CORP, 837I_CORP or 837D_Corp.

You will need to click the '**REFRESH**' key in order to refresh the contents of your /Processed **Files** directory. Any files that are for the Trading Partner to download/receive to their system will be in the **/Inbox** directory on this screen. This will be where your 999's and 999 Plain Language Reports will be posted. If you do not see these reports within a few minutes of your transmission, that means there was a problem with your file.

These reports MUST be monitored by the Trading Partner. If they are not received, please contact the Information Technology (IT) Service Desk at 401-751-1673 or 1-855-721-4211 for assistance.

5.3 Downloading/Receiving a File from BCBSRI's Blue Gateway

1. Select the **/Inbox** directory to view the files on the BCBSRI Blue Gateway window.

🔁 bluegateway - sftp://T6001799@bluegateway.bcbsri.com - FileZilla									
File Edit View Transfer Server Bookmarks Help									
🗟 • 📝 🏗 😭 🖈 🗱 🛠 🏁 💺									
Host: Username:	Password: Port: Quickconnect								
bluegateway - stp://T6001799@bluegateway.bdpsi.com × bluegateway.stp://T6001799@bluegateway.bdpsi.com ×									
Local site: p\CE to SFG testing\5010 files\ 🐱	ocal ste: pl/CE to SFG testing/IS010 files(V Remote ste: / Inhox								
Filmane / 270 275 270 270 270 270 270 270 270 270	Archive Inbox Processed								
837I_PlainLanguage999_110918 837P 999 11091811111915									
a 837P_PlainLanguage999_11091									
BTRANS_837DENT_899001_501	Filename	Filesize	Filetype	Last modified 🗸	Permissions	Owner/Group	^		
BTRANS_837INST_B99001_5010	a								
E BTRANS_837PROF_899001_501	BelainLanguage999_11100313164804.20111003.13164804	614	13164804 File	10/3/2011 1:17:00 PM	-nw	200 100			
	gg 999_11100313164804.20111003.13164804	318	13164804 File	10/3/2011 1:17:00 PM	-nw	200 100			
	PlainLanguage997_11100211262372.20111002.11262372	613	11262372 File	10/2/2011 11:27:00 AM	-rw	200 100			
	3 997_11100211262373.20111002.11262373	279	11262373 File	10/2/2011 11:27:00 AM	-rw	200 100			
	BlainLanguage997_11100210574666.20111002.10574666	618	10574666 File	10/2/2011 10:58:00 AM	-rw	200 100			
	B 997_11100210574666.20111002.10574666	252	10574666 File	10/2/2011 10:58:00 AM	-nw	200 100			
	a 835_11081212262564.20110912.12262570	38,940	12262570 File	10/2/2011 10:57:00 AM	-rw	200 100			
	B35_11081212262564.20110912.12262569	38,940	12262569 File	10/2/2011 10:57:00 AM	-PW	200 100			
	3 999_11100210182014.20111002.10182014	322	10182014 File	10/2/2011 10:19:00 AM	-nw	200 100			
	B ProviderControlRpts_110927145955316.20110927.14595531_6	1,742	14595531	9/27/2011 3:00:00 PM	-rw	200 100	_		
	B ProviderControlRpts_110927145955315.20110927.14595531_5	1,742	14595531	9/27/2011 3:00:00 PM	-rw	200 100			
	ProviderControlRpts_110927145955302.20110927.14595530_2	1,474	14595530	9/27/2011 3:00:00 PM	-PW	200 100			
	BPlainLanguage997_11092613471082.20110926.13471082	621	13471082 File	9/26/2011 1:47:00 PM	-rw	200 100			
	d PlainLanguage997_11092613465086.20110926.13465086	621	13465086 File	9/26/2011 1:47:00 PM	-nw	200 100			
	B 997 11092613471082.20110926.13471082	288	13471082 File	9/26/2011 1:47:00 PM	-rw	200 100			
	a 997 11092613465086.20110926.13465086	288	13465086 File	9/26/2011 1:47:00 PM	-rw	200 100			
	a 271 11092512003207.20110925.12003207.20110925.12003207	538	12003207 File	9/25/2011 12:01:00 PM	-nw	200 100			
	0 271 11092511582042.20110925.11582042.20110925.11582042	538	11582042 File	9/25/2011 11:59:00 AM	-nw	200 100			
	Baint and Lane 997, 11092511502338,20110925,11502338	817	11502338 Ele	9/25/2011 11:51:00 AM	-100	200.100			
	Baint ang sang 997, 11092511501638, 20110925, 11501638	817	11501638 File	9/25/2011 11:51:00 AM	-7344	200 100			
< · · · >		2017	11000000 54	0/2E/2011 11/E1/00 AM		200.100	~		
Selected 1 file. Total size: 3,113 bytes	Selected 1 file. Total size: 318 bytes	_				0-			

2. Locate the file you wish to download to your system, and click on it. A Window will appear confirming that you wish to view/download the file. Select OK button to continue.

Edit View	Transfer Server Bookmarl	s Heb						
+ 17 -		# FOR A						
			-					
st:	Username:	Password: Port: Quickconnect						
uegateway -	sftp://16001799@bluegateway	bcbsri.com × bluegateway - sftp://16001799@bluegateway.bcbsri.com ×						
al site: pl(CP	E to SPG testing\5010 files\ 🐱	Remote site: /Processed						
Filename /		801						
		Processed						
		Fienate	Fileste	Filetype EDI File	Last modified 77	Permissions	Owner/Group	
		004010/09641_837_20111002_112603_262735.ed	161,195 7,061	EDI File EDI File	10/2/2011 11:26:00 AM 10/2/2011 11:25:00 AM	-6M	200 100	
		0040100094A1_037_20111002_112603_262755.ed 0050100222A1_037_20111002_112503_262755.ed 0050100222A1_037_20111002_112103_262704.ed	161,195 7,061 161,195	EDI File EDI File EDI File	10/2/2011 11:26:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:21:00 AM	-614 -614	200 100 200 100 200 100 200 100	
		0040100944107201002_0011200_02875.ed 004010094410945107_0011002_11200_28275.ed 00401009441094100_107_0011002_11200_28275.ed 0040100944100940_07_0011002_11200_282794.ed 004010094410010021009561.20111002_10599561 004010094510010020000000000000000000000000000000	161,195 7,061 161,195 610	EDI File EDI File EDI File 10595961 File	10/2/2011 11:26:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:21:00 AM 10/2/2011 11:10:00 AM	4.00 4.00 4.00 4.00 4.00	200 100 200 100 200 100 200 100 200 100	
		Control Control (Control (Contro) (Control (Contro) (Control (Cont	161,195 7,061 161,195 610 272	EDI File EDI File EDI File 10595961 File 10595962 File EDI File	10/2/2011 11:26:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:21:00 AM 10/2/2011 11:10:00 AM 10/2/2011 11:10:00 AM	-FW	200 100 200 100 200 100 200 100 200 100 200 100	
		Configuration (a) (2) (2) (2) (2) (2) (2) (2) (2) (2) (2	661,195 7,061 161,195 610 272 562 551 551	EDI File EDI File EDI File 10595961 File EDI File EDI File EDI File	10/2/2011 11:26:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:21:00 AM 10/2/2011 11:10:00 AM 10/2/2011 11:10:00 AM 10/2/2011 11:07:00 AM 10/2/2011 11:06:00 AM	-fW	200 100 200 100 200 100 200 100 200 100 200 100 200 100	
		Conference 1, 877_20111002_112003_10275%ed Conference 2, 877_20111002_112003_10275%ed Conference 2, 877_20111002_112003_10275%ed Conference 2, 977_2011002_102100_202764ed Read-anguage/999_11100210599661_20111002_002764ed Conference 2, 767_2011002_102060061 Conference 2, 767_2011002_100606061 Conference 2, 767_2011002_1006060606060606000000000000000	161,195 7,061 161,195 6,10 202 562 562 551 551	EDI File EDI File EDI File 10595961 File EDI File EDI File EDI File EDI File	10/2/2011 11:26:00 AM 10/2/2011 11:25:00 AM 10/2/2011 11:21:00 AM 10/2/2011 11:10:00 AM 10/2/2011 11:10:00 AM 10/2/2011 11:06:00 AM 10/2/2011 11:06:00 AM	*W	200 100 200 100 200 100 200 100 200 100 200 100 200 100 200 100	
		Configuration (1, 87) (2011) (1200) (8275-84 Configuration (1, 1200) (8275-	(5,1,195 161,195 161,95 610 202 552 551 551 551 551	EDI File EDI File EDI File 10555561 File EDI File EDI File EDI File EDI File EDI File	10(2)2011 11:28:00 AM 10)2/2011 11:28:00 AM 10)2/2011 11:28:00 AM 10)2/2011 11:10:00 AM 10)2/2011 11:10:00 AM 10)2/2011 11:00:00 AM 10)2/2011 11:00:00 AM 10)2/2011 11:00:00 AM	())	200 100 200 100 200 100 200 100 200 100 200 100 200 100 200 100 200 100	
		Code(1009441, 597, 20111002, 112003, 30275, ed Code(1009441, 597, 20111002, 112003, 30275, ed Code(1009441, 597, 20111002, 112003, 30275, ed Code(1009441, 107, 20111002, 112003, 30275, ed Code(1009441, 107, 20111002, 112003, 30275, ed Code(1009441, 107, 20111002, 11200, 30275, ed Code(100944, 100944, 10094, 110004, 11200, 30275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275, 40275	161,195 7,064 164,195 6,010 202 562 562 551 551 551 6,14	EDI File EDI File EDI File 10595961 File EDI File EDI File EDI File EDI File EDI File EDI File	10/2/2011 11:28:00 AM 10/2/2011 11:28:00 AM 10/2/2011 11:21:00 AM 10/2/2011 11:21:00 AM 10/2/2011 11:20:00 AM 10/2/2011 11:07:00 AM 10/2/2011 11:07:00 AM 10/2/2011 11:08:00 AM 10/2/2011 11:08:00 AM	CH	200 100 200 100 200 100 200 100 200 100 200 100 200 100 200 100 200 100 200 100	
		004910100441, 857_20111002_12003_85275.ed 004910100441, 857_20111002_12003_85275.ed 005010022341, 857_20111002_112003_85275.ed 00501002234_857_201201002_0446 00491009441_097_201201001009464_01011000_0609461 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 0050100212_276_201110002_0464 050100212_276_201110002_0464 050100212_276_201110002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_20111002_0464 050100212_276_2011002_0464 050100212_276_2011002_0464 050100212_276_2011002_0464 050100212_276_2011002_0464 050100212_276_2011002_0464 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 0501064 050106 050006 050106	161,195 7,061 160,195 600 505 505 505 505 505 505 505 505 50	EDI File EDI File EDI File 10595961 File EDI File EDI File EDI File EDI File EDI File EDI File EDI File 10531570 File 10531571 File	10/2/2011 11:26:00 AM 10/2/2011 11:26:00 AM 10/2/2011 11:26:00 AM 10/2/2011 11:06:00 AM 10/2/2011 11:06:00 AM 10/2/2011 11:06:00 AM 10/2/2011 11:06:00 AM 10/2/2011 11:06:00 AM 10/2/2011 11:06:00 AM	- 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 <td>200 100 200 100</td> <td></td>	200 100 200 100	
		Control Contro Control Control Control Control Control Control Control Control C	161,195 7,061 101,175 6,10 202 552 551 551 551 6,14 322 1,213	EDI File EDI File	10/2/2011 11:26:00 AM 10/2/2011 11:26:00 AM 10/2/2011 11:26:00 AM 10/2/2011 11:26:00 AM 10/2/2011 11:000 AM 10/2/2011 11:000 AM 10/2/2011 11:00:00 AM 10/2/2011 11:00:00 AM 10/2/2011 11:00:00 AM 10/2/2011 11:00:00 AM	-100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100 -100	200 100 200 100	
		COMPLICIONELL, ST., 20111002, 112003, 20275, ed COMPLICIONELL, ST., 20111002, 10200, 20275, ed COMPLICIONELL, ZPS, 20111002 COMPLICIELL, ZPS, 20111002 COMPLICIELL, ZPS, 20111002	161,195 7,064 161,195 6,110 202 562 552 552 553 551 614 202 202 1,213 552 551 551 551 551 551 551 551 551 552 551 551	EDI File EDI File EDI File EDI File I0595961 File EDI File	10/22011 11:26:00 AM 10/22011 11:26:00 AM 10/22011 11:26:00 AM 10/22011 11:26:00 AM 10/22011 11:06:00 AM	*10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10	200-100 200-100 200-100 200-100 200-100 200-100 200-100 200-100 200-100 200-100 200-100 200-100 200-100	•
		Control Contro Control Control Control Control Control Control Control Control C	161,195 7,664 161,195 562 562 553 553 554 554 614 922 1,213 562 1,213 562 1,213 562 1,213 562 1,213	EDI File EDI File EDI File ID595961 File ID595962 File EDI File EDI File EDI File EDI File ID531570 File ID531570 File EDI File EDI File EDI File	10/22/01 11:25:00 AM 10/22/01 11:25:00 AM 10/22/01 11:25:00 AM 10/22/01 11:10:00 AM 10/22/01 11:10:00 AM 10/22/01 11:00:00 AM 10/22/01 11:05:00 AM 10/22/01 11:05:00 AM 10/22/01 11:05:00 AM 10/22/01 11:05:00 AM	*1000000 *1000000 *1000000 *1000000 *1000000 *1000000 *10000000 *10000000 *1000000000 *1000000000000 *1000000000000000000000000000000000000	200 100 200 100	•
		Code(1009441, 577, 20111002, 112003, 20175, ed Code(1009441, 577, 20111002, 112003, 20175, ed Code(1009441, 577, 20111002, 112003, 20175, ed Code(1009441, 1077, 20111002, 112003, 20175, ed Code(1009441, 1077, 20111002, 112003, 20175, ed Code(1009441, 1077, 20111002, ed) Code(1009412, 1276, 2011100, ed) Code(1009744, 1276, 2	161,195 7,061 161,195 7,07 562 552 551 551 614 222 1,213 562 1,213 562 499 7,069 7,069	EDI File EDI File EDI File IDS95961 File IDS95962 File EDI File EDI File EDI File IDS31570 File IDS31570 File EDI File EDI File EDI File EDI File	10/22011 11:25:00 AM 10/22011 11:25:00 AM 10/22011 11:21:00 AM 10/22011 11:10:00 AM 10/22011 11:00 AM 10/22011 10:50 AM 10/22011 10:50 AM	400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400 400	200 100 200 100	
		©0040100041_057_20111001_12003_05275.ed ©0040100041_057_20111001_12003_05275.ed ©00501002241_057_20111001_12003_05275.ed ©005010021_278_2011001 ©005010021_278_2011001 ©005010021_278_2011001 ©005010021_278_2011001 ©005010021_278_2011001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_278_20111001 ©005010021_28_8_201110 ©005010021_28_8_201110 ©005010021_28_8_201110 ©005010021_28_8_8_201110 ©005010021_8_8_8_201110 ©005010021_8_8_8_8_201110 ©005010021_8_8_8_8_201110 ©005010021_8_8_8_8_201110 ©005010021_8_8_8_8_201110 ©00501021_8_8_8_8_201110 ©00501021_8_8_8_8_8_10110 ©00501021_8_8_8_8_8_10110 ©005010231_8_8_8_8_8_10110 ©005010231_8_8_8_8_8_10110	161,195 7,644 161,195 562 552 553 614 355 614 322 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 562 562 562 562 562 562 562 562 562	EDI File EDI File EDI File I0555561 File I0555561 File EDI File	10/22011 11:26:00 AM 10/22011 11:25:00 AM 10/22011 11:25:00 AM 10/22011 11:00 AM 10/22011 11:000 AM 10/22011 10:500 AM 10/22011 10:500 AM 10/22011 10:500 AM 10/22011 10:500 AM 10/22011 10:500 AM	*10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10 *10	200 100 200 100	
		000401009441, 877_20111002_112003_X8775.ed 000501002201, 877_20111002_112003_X8775.ed 000501002201, 877_2011002_112003_X8775.ed 00050100221, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100212, 276_2011002 00050100221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2011002 0005010221, 276_2010201010 0005010221, 276_201100	161,195 7,064 161,195 7,074 161,195 562 562 561 614 922 1,213 562 499 7,000 13,977,116 555	EDI File EDI File EDI File I0595961 File I0595962 File EDI File EDI File I0531570 File I0531570 File EDI File EDI File EDI File EDI File EDI File EDI File EDI File	10/22/01 11:25:00 AM 10/22/01 11:25:00 AM 10/22/01 11:25:00 AM 10/22/01 11:00 AM 10/22/01 11:00 AM 10/22/01 11:00 AM 10/22/01 11:00 AM 10/22/01 11:55:00 AM 10/22/01 11:55:00 AM 10/22/01 11:55:00 AM 10/22/01 10:55:00 AM	41000000 42000000 420000000 420000000000 420000000000000 42000000000000000000000000000000000000	200 100 200 10	•
		© 00401000441, 877_0011002_112003_82735.ed © 00401000441, 877_0011002_112003_82735.ed © 00501002241, 877_0011002_11203_82735.ed © 00401000441, 977_00101002_11203_82735.ed © 00401000441, 977_001000246 © 0051000212, 787_00110002 © 0051000212, 787_00110002 © 0051000212, 787_00110002 © 0051000212, 787_00110002 © 0051000212, 787_00110002 © 0051000212, 787_00110002 © 0051000212, 787_00110002 © 0051000212, 787_001110002 © 0051000212, 787_00110002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 587_00111002 © 00510002141, 777_01101102, 105150, 255564.ed © 10610005841, 777_011002, 1051	161,195 7,644 161,195 562 552 553 553 644 202 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 1,213 562 562 562 562 562 562 562 562 562 562	EDI File EDI File EDI File LI (1555661 File LI (1555661 File EDI File	10/22011 11:25:00 AM 10/22011 11:25:00 AM 10/22011 11:25:00 AM 10/22011 11:00 AM 10/22011 10:50 AM 10/22011 10:55:00 AM 10/22011 10:55:00 AM 10/22011 10:55:00 AM 10/22011 10:55:00 AM 10/22011 10:55:00 AM	41000000 42000000 420000000 420000000 4200000000 4200000000000 42000000000000000000000000000000000000	200 100 200 100	
		COMPLICTORE (37) (2011) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (2005) (20	161,195 7,061 101,195 562 552 551 614 614 322 1,213 551 614 322 1,213 551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,551 1,55	EDD File EDD File	10/22/01 11:25:00 AM 10/22/01 11:25:00 AM 10/22/01 11:25:00 AM 10/22/01 11:00 AM 10/22/01 11:00 AM 10/22/01 11:00 AM 10/22/01 11:00 AM 10/22/01 11:05:00 AM 10/22/01 11:05:00 AM 10/22/01 10:55:00 AM	41000000 42000000 42000000 42000000 42000000 42000000 420000000 420000000 4200000000 4200000000000 42000000000000000000000000000000000000	200 100 200 10	

Once you have retrieved/saved your file, it will be moved from the /Inbox to /Processed directory. It will remain here for 30 days, after which it will be purged.

6.0 Provider Control Reports

The two types of Control Reports available to trading partners in the directory are: **Submitter Summary Reports** (Batch Control Reports) and **837 Rejected Claims Error Reports**. These Control Reports are generated every business day cycle.

The **Submitter Summary Reports** (Batch Control Report) shown below details the number of batches submitted, the number of accepted or rejected claims per batch and corresponding charges.

1CLP530/CLR585			BLUE CROSS BL	UE SHIELD RHO	DE ISLAND	
10/16/03 12:10:0	12		DAILY CLAIM FOR	MATTER - CONT	ROL REPORT	
*** TEST ***			PROFESSIONAL 8	37 SUBMITTER	SUMMARY REPORT	
0*****	*******	******	******	*******	*********	*******
SUBMI	TTER: T0001	799			BATCH CONTROL:	T0001799
	PNS T	EST FILE				610017
	15 LA	SALLE SQ				20031016
	PROVI	DENCE, RI 02903				1019
						00000900
****	*****	*****	*****	****	*****	* * * * * * * * * *
	ACCEPTED	ACCEPTED	ACCEPTED	REJECTED	REJECTED	
SUBMITTER NO	BATCHES	CLAIMS	CHARGES	BATCHES	CLAIMS	
*****	******	******	*****	******	*****	******
0 T0001799	1	7	8,315.00	0	0	

The 837 **Rejected Claims Error Report** below details the rejected claims itemized by patient, service date, charge and reason.

1CLP531/CLR581	BLUE CROSS BLUE SHIELD RHODE ISLAND					
12/01/2010 19:09:43 *** PRODUCTION ***	CLAIM EDIT PROGRAM CLAIM LEVEL REJECTS PROFESSIONAL 837 REJECTED CLAIMS ERROR REPORT					
 SUBMITTER NUMBER: P0001799 BATCH NUMBER: 000300251 SUBMITTER NAME: TEST submitter ADDRESS: 500 Exchange Street Providence, RI 02903 						
0PATIENT CONTROL # 0 RELATED	DR SERVICE CLAIM PROVIDER INVALID					
CLEARING HOUSE # DATA CONTROL	PATIENTS NAME START DT CHARGES NUMBER REASON					
NEI26RSP-00063	Lastname JANET 11/29/10 1,300.00 C551 INVALID LID PREFIX					
NEI26RSP-00076 AAA0456939013	LASTNAME BIBIA 11/30/10 260.00 S110 BCBS ID# INCORRECT					
0 TOTAL REJECTED C \$33,662.00	LAIMS - 2 TOTAL ACCEPTED CLAIMS - 45 TOTAL ACCEPTED AMOUNT -					

7.0 Document Version Control

Version Number	Date	Modified By	Comments/Revision Details
1.0	November 9, 2011	D.Santos	Published version for BCBSRI Blue Gateway SFTP procedures
1.1	March 2, 2012	D.Santos	Removed Partner Testing phone number
1.2	October 29, 2014	D.Santos	Updated IT Help Desk telephone number