

How to Conduct Partner Testing and Implement in Production BCBSRI Corporate 837I, 837P, 837D, and 835 Transactions

Phase I – Foresight Partner Testing

Ensure that your claims processing system accommodates the following:

- ANSI X12 X837 Institutional Technical Report Type 3 (Version 5010)
- ANSI X12 X837 Professional Technical Report Type 3 (Version 5010)
- ANSI X12 X837 Dental Technical Report Type 3 (Version 5010)
- ANSI X12 X835 Payment Advice Technical Report Type 3 (Version 5010)

Ensure that your claims processing system accommodates the following BCBSRI Companion Guides:

- BCBSRI 837 Health Care Claim Institutional Companion Guide
- BCBSRI 837 Health Care Claim Professional Companion Guide
- BCBSRI 837 Health Care Claim Dental Companion Guide
- BCBSRI 835 Health Care Claim Payment Advice Companion Guide

BCBSRI Companion Guides can be downloaded from <u>BCBSRI.com</u>. (Select Providers/HIPAA/ Documentation.)

Complete Your Internal 837 Testing

As indicated in the BCBSRI Companion Guides, your system must be capable of receiving the 999 Functional Acknowledgement/Report transaction. BCBSRI uses the 999 transaction to report receipt of your inbound transaction.

If you have any questions regarding BCBSRI processing requirements for the 837 claim transactions, contact your assigned BCBSRI HIPAA Testing staff member by telephone or e-mail for assistance

If you have not previously submitted the Trading Partner Agreement (TPA) and Trading Partner Registration (TPR) forms requesting 837 and 835 transaction processing capabilities, download these forms from <u>BCBSRI.com</u>. Complete the form(s), checking off the transactions that are applicable to you as a submitter. An officer or responsible member of your company should sign these documents. Return the completed and signed form(s) to:

Director, EDI & Electronic Information Exchange ATTN: EDI Trading Partner Agreement & Registration Blue Cross & Blue Shield of Rhode Island 500 Exchange Street Providence, RI 02903

To register for Foresight Partner testing, please e-mail a listing of all entities associated with your submission services to <u>hipaa.edi.support@bcbsri.org</u>. An EDI & Electronic Information Exchange Analyst will send you a secure e-mail with your login/user ID, password, and instructions on how to use the Foresight HIPAA Web site, located at <u>https://hipaatest.bcbsri.com/spokelogon.html</u>.

You need to submit two typical, but different batch claim files to Foresight for ANSI X12 testing and validation. The transactions that you submit must contain a representative composite example of your practice's/ institution's typical claims transactions. The Foresight HIPAA Validator analysis report will



indicate with a green check mark if your submissions meet the HIPAA-compliant guidelines. Please notify BCBSRI HIPAA Testing Support when you are compliant.

Phase II – BCBSRI End-To-End Partner Testing

IMPORTANT! Your Trading Partner Agreement and Registration forms <u>must</u> be on file with BCBSRI <u>before</u> you can submit end-to-end partner test transactions.

After Foresight ANSI X12 testing and validation is complete, contact your assigned BCBSRI EDI HIPAA Testing staff member by telephone or e-mail to enroll in BCBSRI End-to-End Testing.

A BCBSRI EDI & Electronic Information Exchange staff member will provide you with information regarding connecting to the BCBSRI EDI Gateway in test mode.

You will need to submit an average weekly number of claims in multiple batches to the BCBSRI End-to End Partner Testing for ANSI X12 testing and validation. If your submissions typically cover BCBSRI and BlueCHiP lines of business, then your test batch must contain claims from both lines of business. Overall, the transactions that you submit must contain a representative sample of your practice's/institution's typical claims contents.

You must submit a minimum of 50 to 100 claims in multiple transaction batches to the BCBSRI End-to-End Partner Testing for ANSI X12 testing and validation.

You are responsible for reviewing any provider/institution claim summary reports and remittance advice transactions that are produced in response to your test claims.

Your transactions must pass with a success rate of at least 80% for the most recent batch submission.

Please contact your assigned BCBSRI HIPAA Testing staff member for support by telephone or email with any questions regarding your testing or to confirm that you have met the success rate criteria for BCBSRI End-to-End Partner Testing. Once confirmed and approved for production by an EDI & Electronic Information Exchange staff member, you will be enrolled in the production implementation program.

After you have obtained approval from an EDI & Electronic Information Exchange staff member, may begin to submit 837 claims (and the receipt of the 835 Electronic Remittance Advice, if indicated on the TPR) in the production environment.