



# Dental Connection Newsletter

**Fall 2024 Update**

## **2025 DENTAL DIRECT PLAN OPTIONS**

Four great dental plans at affordable rates! Our Basic, Standard, Plus & Elite Dental Direct plans are here for patients looking for different options from basic to comprehensive, quality dental coverage. They're also a great option for patients who want to enhance their existing dental coverage.

We've included a copy of our 2025 Dental Direct brochure so you can easily review plan information. Interested in displaying these brochures in your office? Simple! Just send an email request to [ProviderRelations@BCBSRI.org](mailto:ProviderRelations@BCBSRI.org) and we'll get them right over!

## **2025 MEDICARE ADVANTAGE PLANS**

We continue to offer dental benefits on all Medicare Advantage plans in 2025! Plans include annual maximums ranging from \$1500 - \$3000 and include comprehensive dental coverage with services like surgical & non-surgical perio, root canals, oral surgery, crowns, dentures and implants (depending on plan).

Patients with questions about our Medicare Advantage plans can call the Concierge team at (401)277-2958, or 1-800-267-0439. Representatives are available Monday – Friday, 8:00 a.m. – 8:00 p.m.; Saturdays, 8:00 a.m. – noon. (Open seven days a week, 8:00 a.m. to 8:00 p.m., October 1 – March 31). You can also visit us at [BCBSRI.com/Medicare](http://BCBSRI.com/Medicare) to learn more about the plan offerings.

## **MEDICARE ADVANTAGE FLEX CARD**

As a reminder, members get an additional \$200 - \$300 (depending on plan) to spend on dental & hearing services! This is a great way to help offset co-pays and covered services that exceed the calendar year maximum.

## BLUE CROSS DENTAL NETWORK PARTICIPATION

As a participating dentist with Blue Cross & Blue Shield of Rhode Island, you agree to participate with all our dental products, including the supplemental dental benefits available on our Medicare Advantage plans. Whether you treat one of our commercial (group), Dental Direct, or Medicare Advantage members, you receive the same reimbursement and follow the same guidelines for all plans.

If you have questions about the products we offer, or you would like more information about your participation status, please contact Provider Relations at [ProviderRelations@BCBSRI.org](mailto:ProviderRelations@BCBSRI.org), or at 1-844-707-5627.

## YOUR BLUE STORE<sup>SM</sup>

From benefit questions to cooking classes, exercise classes to claims help, our Your Blue Stores offer face-to-face, hands-on assistance for all our members. From north to south, east to west, we're here for our members with five great locations throughout the state of Rhode Island. All stores are open Monday – Friday, 8:00 a.m. – 5:00 p.m.

Lincoln – Lincoln Commons, 622 George Washington Hwy  
Narragansett – Salt Pond Shopping Center – 91 Point Judith Rd  
East Providence – Highland Commons – 71 Highland Ave  
Warwick – Cowesett Corners – 300 Quaker Ln  
Cranston – Marshalls Plaza – 1400 Oaklawn Ave

## DENTAL PROVIDER RESOURCES

When we have updates to share with you, we typically send them right to your inbox using the email address we have on file. However, recognizing that office and staff information can change, we're taking this opportunity to mail our fall 2024 newsletter and remind you of the importance of having up to date provider information on file, which includes a current email address. If you're unsure the email address we have on file is up to date, or you'd like to register a new email address, please contact [ProviderRelations@BCBSRI.org](mailto:ProviderRelations@BCBSRI.org) with your practice name and the email address you're updating or adding.

Please visit our Dental Provider Resources page at [BCBSRI.com/Providers/Dental](https://BCBSRI.com/Providers/Dental) to find resources like our Participating Dentist Provider Manual, current Dental Policies, contact information and past newsletters. Provider and practice updates, credentialing and recredentialing events are also coordinated here. If you need help accessing this information, please reach out to the Provider Relations team.