

WE'RE BRINGING BACK A WHOLE LOT OF MEDICARE BENEFITS. ZERO DOLLARS

It's what we live for.SM





Today, the world looks a little different than it has in the past. What's not different is our continued commitment to the health and well-being of our community. To **help Rhode Islanders** during these challenging times, we've eliminated copays on many important services through December 31, 2020, brought fitness and health education classes into homes, provided meal delivery to those with a COVID-19 diagnosis, and partnered with state leaders and local nonprofits to help residents access needed services. We know there's more work to do, but every day I'm energized by the resilience of Rhode Islanders—and I'm proud to be part of a company that will continue to help our community get through this time.

Now more than ever, it's important you have more ways to keep healthy, stay active, and obtain high-quality, affordable healthcare. That's why in 2021, we're continuing to offer our **BlueCHiP for Medicare Value** (HMO-POS) plan, with a whole lot of Medicare benefits for zero dollars:

\$0 monthly premium

\$0 PCP visits at patient-centered medical homes

\$0 generic prescription drugs

\$0 drug deductibles

\$0 labs & X-rays

\$0 rides

We're here to make things as easy as possible for you. **If you're currently enrolled in any BCBSRI Medicare Advantage plan and don't want to make changes, you don't need to do anything to keep the same plan for 2021.** If you're not currently a BCBSRI customer or want to explore other plans we offer, we can help. I invite you to **look at our plans** as well as benefits like our new Insulin Savings Program and our enhanced over-the-counter, gym, and transportation benefits, which offer even more convenience and flexibility than before.

To answer your questions, we're holding <u>virtual events</u> and providing everything you need online. If you prefer to talk with someone directly, our customer service and sales teams are always ready to help. Whether you're new to BCBSRI or a returning member, we're providing more ways to learn about your benefits through videos, virtual meetings, and one-on-one appointments by telephone, through video chat, or in our stores. Visit <u>bcbsri.com/medicare</u> to see all the ways to get what you need when you need it.

We're proud to offer these products and services to you and, on behalf of BCBSRI, I send my very best wishes for health and safety during this time. We value our customers and are committed to caring for the community that we call home. Thank you for considering BCBSRI.

It's what we live for.SM

Be well,

2

Mhssa B. Curring

Melissa B. Cummings Executive Vice President and Chief Customer Officer

Table of Contents

The Blue Difference

More Benefits, More Rewards, More Access4-26

Enrollment

Understanding Enrollment Periods	.27
How to Enroll	.28
What to Expect After You Enroll29	-30
Scope of Sales Appointment Confirmation Form31	-32

Benefit Summaries

BlueCHiP for Medicare Value (HMO-POS)	33
BlueCHiP for Medicare Extra (HMO-POS)	.33
HealthMate for Medicare (PPO)	.33
BlueCHiP for Medicare Advance (HMO)	.51
BlueCHiP for Medicare Standard with Drugs (HMO)	51
BlueCHiP for Medicare Plus (HMO)	51
BlueCHiP for Medicare Preferred (HMO-POS	.51
BlueCHiP for Medicare Core (HMO)	.51

Nondiscrimination Notice



3

BlueCHiP for Medicare Value plan: A WHOLE LOT OF SOMETHING... FOR NOTHING*

\$0

Monthly Premium **\$0**

PCMH** Primary Care Provider (PCP) Visits \$0

Labs & X-rays

Everybody loves a great deal. **But have you ever gotten something for nothing?** It's not common, but it does happen. With our **BlueCHiP for Medicare Value** plan, we're bringing back a whole lot of something...for nothing.*

\$0

Prescription Drug Deductible

\$0

Generic Prescription Drugs **\$0**

Rides1







NEED NATIONWIDE COVERAGE?HealthMate HAS YOU COVERED.

No referrals

\$4,000 combined out-of-pocket

maximum

Gap coverage

for Tier 1 & 2 prescription drugs

Have you ever wanted to just pick up and go?

The freedom to choose the doctors and pharmacists you want to see combined with the peace of mind that comes with national coverage? With our **HealthMate for Medicare (PPO)** plan, you get it all, from the "HealthMate" name you know and trust.

Open pharmacy network

Flat dollar copays*

for in- and out-ofnetwork benefits \$2,000 dental benefit

including crowns



Consider this plan if you frequently receive care outside of RI

■ BACE

*Available on most services

EXCLUSIVE BENEFITS FOR OUR FEATURE PLANS

BlueCHiP for Medicare Value and HealthMate for Medicare (PPO) feature plans include the following benefits to support your wellness goals:



Fitness tracker

Track steps, calories, and sleep with the no-cost Max Buzz™ activity monitoring device. Sync with your **Virgin Pulse**[©] wellness program for support getting active.



Acupuncture REDUCED COPAY!

Seeking alternative treatments? Visit the acupuncturist and pay only \$15/visit up to 12 times/year.



Caregiver reimbursement NEW!

Receive help from a caregiver?
Get \$50/year to give to a caregiver
who provides you with basic household
and/or transportation assistance.

\$200 Wellness reimbursement

Use your \$200 toward your favorite healthy activities, like fitness classes, weight-loss programs, sports lessons, and golf, as well as fitness equipment and athletic footwear.



BENEFITS FOR ALL

BENEFITS THAT PROVIDE CONVENIENCE AND FLEXIBILITY

To help members adapt to this ever-changing environment, we're expanding some of our key benefits³ to include even more convenience and flexibility. We're also bringing back meal deliveries to support our most vulnerable.



Over-the-counter (OTC) benefit ENHANCED!

Get a debit card loaded with \$25-\$200/quarter to buy a wide range of health-related items online or at some of your favorite stores like Walmart, Dollar General, Family Dollar, Rite Aid, Walgreens, and CVS Pharmacy®. Refer to page 23 for details.



Transportation ENHANCED!

Get up to 24 one-way rides⁴ to or from your doctors appointments, as well as places in your community that support your health and well-being, like senior centers. libraries, and Your Blue StoresSM.



\$0 national gym benefit **ENHANCED!**

Get access to our \$0 national gym benefit, called Silver&Fit®. You can now select from a variety of home fitness kits, as well as over 14,000 fitness centers across the country. Choose from more than 45 local fitness centers—including most of the YMCA and Anytime Fitness locations in RI. Refer to page 22 for details.

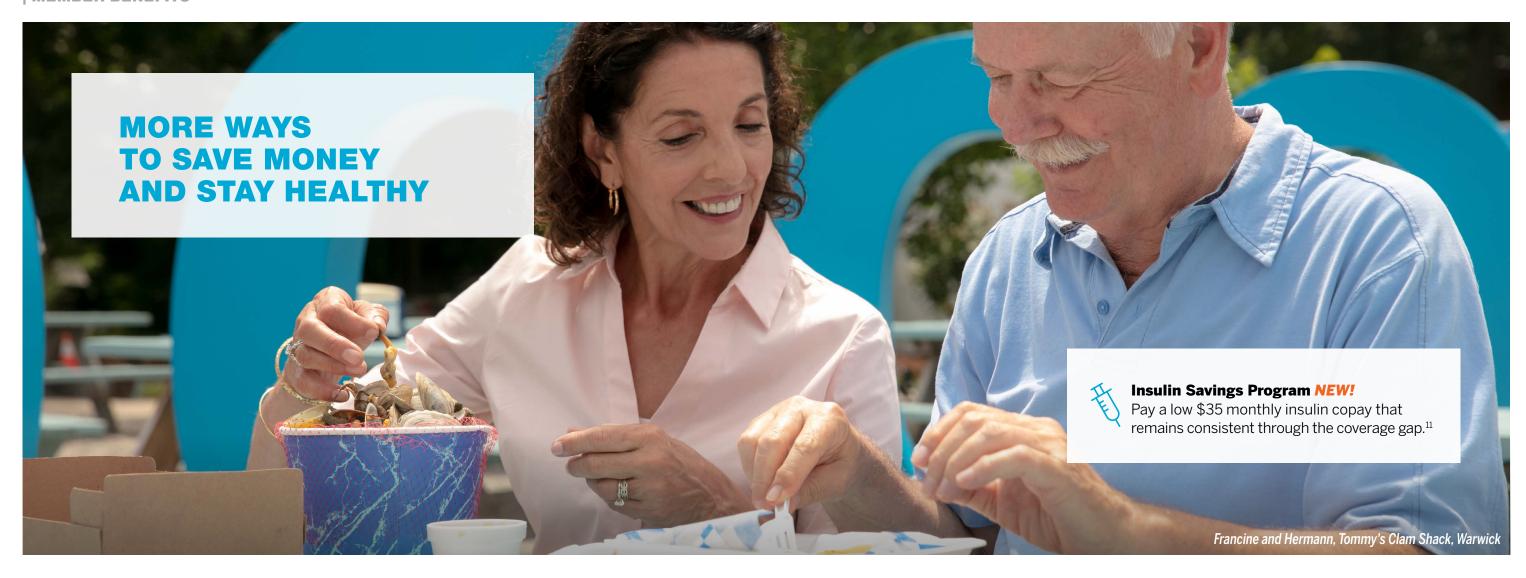


Meal deliveries to your home

Get a week's worth of meals delivered to your door when you get home from a hospital stay.⁵



8 **◆ BACK**





CVS Pharmacy® discounts

Save 20%⁶ in-store on thousands of CVS Pharmacy[®] Brand health-related items (cannot be combined with OTC benefit).



Preferred pharmacy

Take advantage of lower costs at CVSPharmacy®, Stop & Shop, Walmart, and PillPack, as well as independent pharmacies. Visit **bcbsri.com/medicare/member/ discounts** for details.⁷



\$0 mail order drugs

Pay \$0 copay for a 90-day supply of many generic drugs and have them delivered.8



Dental coverage

Get quality dental coverage right in your medical plan. Visit one of the 90% of RI dentists in our network.



\$0 copay for routine hearing and vision

Pay \$0 for routine hearing and vision office visits and exams.



Allowance for glasses and vision hardware

Get a \$100-\$200 allowance (depending on your plan) if you need glasses or vision hardware.



Better hearing coming your way

Get up to 2 hearing aids⁹ for as low as a \$200 copay per ear, as well as a 3-year supply of batteries, and a hearing aid fitting and evaluation.



\$0 Doctors Online visits ENHANCED!

Get access to quality care anytime, from the comfort and safety of your own home—for \$0. Download the BCBSRI Drs. Online app or visit **drs-online.com** to talk to a top-rated, board-certified doctor or therapist from your smartphone, tablet, or computer.¹⁰



Virgin Pulse well-being program

Track your steps, calories, sleep, and more!

Download the <u>Virgin Pulse®</u> app and choose

Blue Cross & Blue Shield of Rhode Island as
your sponsor. Connect your Max Buzz™ or other
wearable device to track steps.



Dementia Care Coordination Program NEW!

Receive support for a dementia or dementiarelated diagnosis. Administered in partnership with the Alzheimer's Association and BCBSRI, members and caregivers will receive strategies and resources to improve outcomes.



The Peer Recovery Program **NEW!**

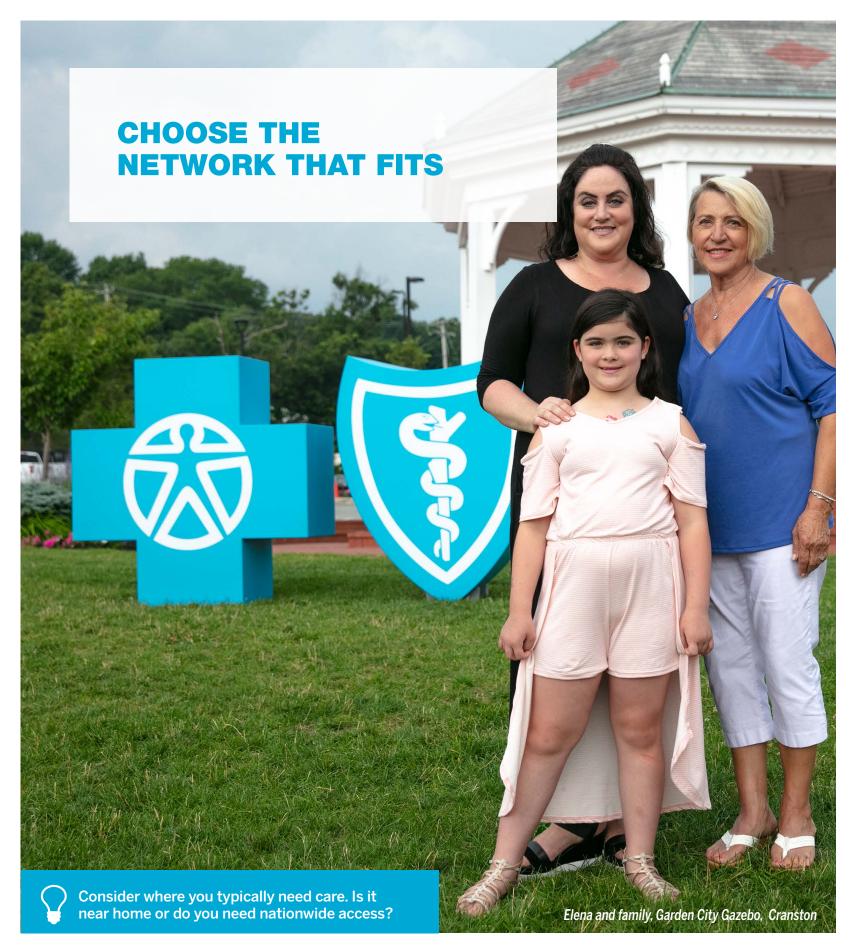
Get support, education, and resources to facilitate recovery from a mental health and/or substance use disorder.



Volunteer opportunities NEW!

Learn about in-person and virtual volunteer opportunities with leading local and national organizations through community partner, Amava. Log on to bcbsri.com/amava and start doing some good today.





Finding a network of doctors and hospitals that fits your needs is a smart first step in choosing a health plan. In 2021, we have two feature networks to choose from: Traditional and PPO.

CC	LARGEST RI NETWORK, OVERAGE THAT TRAVELS WITH YOU	NATIONWIDE COVERAGE, NO REFERRALS
	Includes All BlueCHiP plans except BlueCHiP for Medicare Advance (HMO).	Includes HealthMate for Medicare (PPO)
FEATURE NETWORKS	Traditional Network The state's largest Medicare Advantage network, including more than 95% of providers in RI.	PPO Network The choice of doctors or hospitals nationwide, with no referrals required.
IN-NETWORK	 All PCPs in BlueCHiP for Medicare network All hospitals in RI and 4 in Southeastern MA¹² 	 All PCPs in BlueCHiP for Medicare network All hospitals in RI and 4 in Southeastern MA¹² Providers within the national Blue Cross PPO network
OUT-OF-NETWORK	For POS plans ¹³ only: You pay a 20% coinsurance to go outside of the traditional network in non-emergency and non-urgent situations.	You pay flat dollar copays on most out-of-network benefits.
REFERRALS	Referrals required . PCPs coordinate care, helping you find your way through the healthcare system so you can focus on getting or staying healthy.	No referrals required.

12 **■ BACK** 13

A DIFFERENT APPROACH TO HEALTHCARE

Exclusively for BCBSRI members

We've teamed up with **Oak Street Health**, who shares our mission to make sure everyone has access to high-quality care—regardless of location, language, or income—in a comfortable, community setting. **Oak Street Health** is committed to providing services specifically for Rhode Islanders who receive their Medicare coverage through BCBSRI.

As you get older, your health needs change. So should your healthcare. Healthcare that helps you retain your independence, stay mobile, and live well on a budget.

When you choose an Oak Street Health provider, you can expect:

- A dedicated care team who can help you understand your Medicare benefits, and takes the time to get to know you and your goals
- Telehealth visits from the comfort and safety of your own home
- **Same-day** or next-day appointments
- Shorter wait times and more time with your doctor
- Transportation to and from your Oak Street Health appointments*
- Telephone support 24/7

*This benefit is separate from the rides benefit that comes with your BCBSRI plan.



Locations:

PROVIDENCE
712 Broad St.
650 Branch Ave.

WARWICK
300 Quaker Ln.

COMING SOON TO WOONSOCKET!

VISIT bcbsri.com/touroakstreet for a virtual tour of Oak Street Health.





PROVIDING GREATER ACCESS TO CARE FOR THOSE WHO NEED IT MOST

BCBSRI is partnering with Oak Street Health to provide greater access to care for Medicare Advantage members who need it—right in their own neighborhoods.

HEALTH INSURANCE

15

Qualify for Extra Help and/or Medicaid?

Get all the benefits that come with BCBSRI's Medicare Advantage plans + a whole lot of zeros, regardless of your income subsidy level.

1. Do you qualify for a Federal or State low-income subsidy?

2. Are you thinking of enrolling in **BlueCHiP for Medicare Value** (HMO-POS)?

3. Are you considering a primary care provider (PCP) with Oak Street Health?

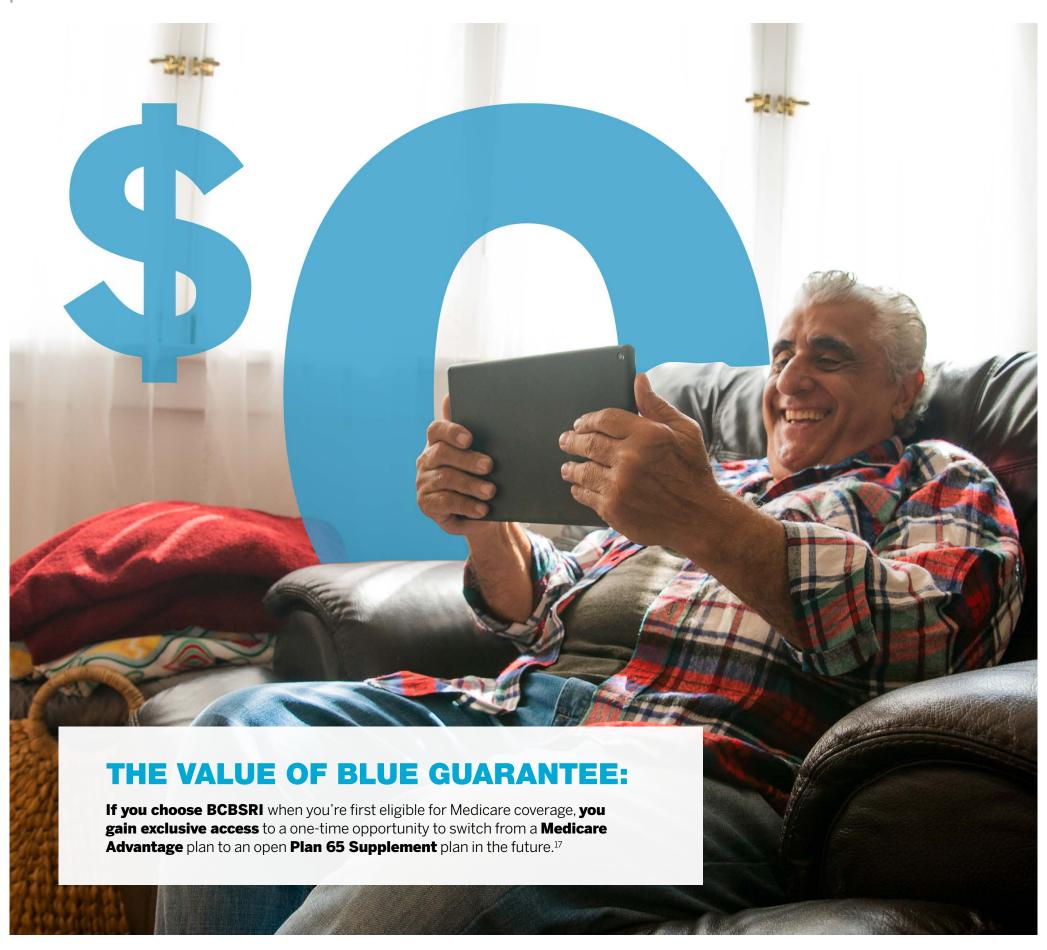
If you answered **YES** to all three questions, you could be eligible for even more benefits through the **ACCESS Program**.

Get all these \$0 benefits , plus extra money in your pocket ¹⁴					
All doctor copays ¹⁵	\$0				
Medicare Part B drugs	\$0				
Non-skilled home health care (assistance with bathing, dressing, cooking, etc.)	\$0				
Urgent care/emergency room/ambulance copays	\$0				
Labs, X-rays, MRIs, CAT scans, etc.	\$0				
Outpatient surgery, hospital, and ambulatory surgery center copay	\$0				
Inpatient hospital copay	\$0				
Meal deliveries after hospital stays	\$0				
Dental included	\$0				
National gym membership and in-home fitness kits	\$0				
Rides to doctors and community locations	\$0				
Rx copays	Same as LIS copays				
Vision hardware allowance	Get \$150				
Over-the-counter (OTC) benefit (See page 23 for details.)	Get \$800 ¹⁶ year				



To learn more about the <u>ACCESS Program</u> and if it's the right fit for you, call us. (See contact information on page 24.)

4 ◀ BACK



2021 BCBSRI MEDICARE ADVANTAGE PLANS

16 **■ BACK** 17

Plan Options	Plan Options				
At-a-Glance Benefit Features	BlueCHiP for Medicare Value (HMO-POS)	<u>HealthMate for Medicare</u> (PPO)		BlueCHiP for Medicare Extra (HMO-POS)	
Monthly plan premium	\$0	\$110		<u> </u>	
Medical deductible	\$0	\$	0	\$0	
Office Visits		In-Network	Out-of-Network	·	
PCP office visits	\$0 PCMH or \$35 non-PCMH	\$0 PCMH or \$10 non-PCMH	\$25	\$0 PCMH or \$10 non-PCMH	
Virtual office visits (telemedicine)	\$0	\$0	\$0	\$0	
Routine vision and hearing	\$0	\$0	\$50	\$0	
Specialist office visits	\$30	\$25	\$50	\$25	
Chiropractic office visits	\$20	\$20	\$40	\$20	
Transportation benefit	\$0	\$0	50%	\$0	
Inpatient/Outpatient Services		In-Network	Out-of-Network		
Inpatient medical hospitalization	\$365 per day; days 1-5	\$275 per day; days 1-5	20% days 1-90	\$275 per day; days 1-5	
Skilled nursing facility	\$0 days 1-20; \$160 days 21-45; \$0 days 46-100	\$0 days 1-20; \$130 days 21-45; \$0 days 46-100		\$0 days 1-20; \$135 days 21-45; \$0 days 46-100	
Meal delivery benefit	\$0	\$0		\$0	
Outpatient surgery	Up to \$300	Up to \$250	Up to \$500	Up to \$250	
Lab services	\$0	\$0	\$10	\$0	
Diagnostic tests and X-rays	\$0	\$0	\$10	\$0	
High tech radiology services (MRIs, CAT scans, etc.)	\$150	\$100	\$200	\$125	
Emergency room	\$90	\$9	90	\$90	
Ambulance	\$150	\$1	50	\$150	
Out-of-pocket maximum	\$5,000	\$4,0 (combined for in- a		\$4,125	
Part D Prescription Drugs		In- and Out-	of-Network		
Pharmacy deductible	\$0	\$	0	\$0	
Pharmacy network	Preferred/Standard	Ор	en	Preferred/Standard	
Tier 1 (preferred generic)	\$0/\$8	\$0		\$0/\$8	
Tier 2 (generic)	\$0 / \$16	\$		\$4 / \$12	
Tier 3 (preferred brand)	\$47 / \$47	\$4		\$47 / \$47	
Tier 4 (non-preferred brand)	\$100 / \$100	\$10		\$100 / \$100	
Tier 5 (specialty)	33% / 33%	33		33% / 33%	
Mail order	\$0 for Tiers 1&2	\$0 for T		\$0 for Tiers 1&2	

	Additional Benefits (continued)					
Benefit Features	BlueCHiP for Medicare Value (HMO-POS)	<u>HealthMate for Medicare</u> (<u>PPO)</u>		BlueCHiP for Medicare Extra (HMO-POS)		
Out-of-network benefit	√	V	/	√		
Preventive services	\checkmark	V		\checkmark		
Nutritional counseling	\checkmark	√		√		√
Benefit		In-Network Out-of-Network				
Gym membership	\$0	\$0		\$0		
Max Buzz [™] fitness tracker	\$0	\$0		\$0		
Wellness reimbursement	Get \$200/year	Get \$20	00/year	Get \$200/year		
Over-the-counter (OTC)	Get \$60/quarter	Get \$100/quarter		Get \$100/quarter		
Vision hardware allowance	Get \$150/year	Get \$200/year		Get \$150/year		
Hearing aids	Costs \$200-\$1,675 per ear	Costs \$200-\$1,675 50% up to per ear \$300 per ear		Costs \$200-\$1,675 per ear		
Acupuncture visit	Costs \$15	Costs \$15	Costs \$40	Costs \$15		

	₩ DENTAL BENEFITS				
Benefit Features	BlueCHiP for Medicare Value (HMO-POS)	<u>HealthMate for Medicare</u> (<u>PPO</u>)		BlueCHiP for Medicare Extra (HMO-POS)	
Premium	Built-in	Bui	lt-in	Built-in	
Annual benefit maximum	\$1,000	\$2,	000	\$1,500	
Preventive Services		In-Network	Out-of-Network		
Annual exam	\$0	\$0	50%	\$0	
Cleanings	\$0	\$0	50%	\$0	
X-Rays		In-Network Out-of-Network			
Bitewing X-rays	\$0	\$0	50%	\$0	
• Full mouth set	\$0	\$0	50%	\$0	
• Individual X-rays	\$0	\$0	50%	\$0	
Comprehensive Services		In-Network Out-of-Network			
FillingsPalliative treatmentSimple extractionsDenture repairs	50%	\$0	50%	\$0	
Root canals and oral surgery		\$0 50%		\$0	
Major Restorative Services		In-Network Out-of-Network			
Crowns & onlays Periodontal services		\$0	50%		

■ BACK 19

Plan Options	ெ 📆 ் Medical and Prescription Drug Plans				Good option for Veterans*
At-a-Glance Benefit Features	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)	BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
Monthly plan premium	\$0	\$61	\$161	\$266	\$0
Medical deductible	\$0	\$0	\$0	\$0	\$0
Office Visits	·	·	·		·
PCP office visits	\$0	\$0 PCMH or \$20 non-PCMH	\$0 PCMH or \$5 non-PCMH	\$0 PCMH or \$5 non-PCMH	\$0 PCMH or \$5 non-PCMH
Virtual office visits (telemedicine)	\$0	\$0	\$0	\$0	\$0
Routine vision and hearing	\$0	\$0	\$0	\$0	\$0
Specialist office visits	\$35	\$35	\$25	\$25	\$25
Chiropractic office visits	\$20	\$20	\$20	\$20	\$20
Transportation benefit	\$0	\$0	\$0	\$0	\$0
Inpatient/Outpatient Services					
Inpatient medical hospitalization	\$375 per day; days 1-5	\$290 per day; days 1-5	\$190 per day; days 1-5	\$180 per day; days 1-5	\$180 per day; days 1-5
Skilled nursing facility	\$0 days 1-20; \$160 days 21-45; \$0 days 46-100	\$0 days 1-20; \$140 days 21-45; \$0 days 46-100	\$0 days 1-20; \$135 days 21-45; \$0 days 46-100	\$0 days 1-20; \$130 days 21-45; \$0 days 46-100	\$0 days 1-20; \$130 days 21-45; \$0 days 46-100
Meal delivery benefit	\$0	\$0	\$0	\$0	\$0
Outpatient surgery	Up to \$350	Up to \$275	Up to \$150	Up to \$150	Up to \$150
Lab services	\$5	\$5	\$0	\$0	\$0
Diagnostic tests and X-rays	\$5	\$5	\$0	\$0	\$0
High tech radiology services (MRIs, CAT scans, etc.)	\$200	\$125	\$150	\$150	\$150
Emergency room	\$90	\$90	\$75	\$75	\$90
Ambulance	\$150	\$150	\$75	\$75	\$150
Out-of-pocket maximum	\$5,000	\$4,500	\$2,800	\$2,250	\$3,500
Part D Prescription Drugs					
Pharmacy deductible	\$200	\$100	\$0	\$0	
Pharmacy network	Preferred/ Standard	Preferred/ Standard	Preferred/ Standard	Preferred/ Standard	
Tier 1 (preferred generic)	\$2/\$10	\$1/\$9	\$3 / \$11	\$3 / \$11	
Tier 2 (generic)	\$9 / \$17	\$8 / \$16	\$6 / \$14	\$6 / \$14	Not covered
Tier 3 (preferred brand)	\$47 / \$47	\$47 / \$47	\$47 / \$47	\$47 / \$47	
Tier 4 (non-preferred brand)	\$100 / \$100	\$100 / \$100	\$100 / \$100	\$100 / \$100	
Tier 5 (specialty)	29% / 29%	31% / 31%	33% / 33%	33% / 33%	
Mail order	\$0 for Tiers 1&2	\$0 for Tiers 1&2	\$0 for Tiers 1&2	\$0 for Tiers 1&2	

	Additional Benefits (continued)				Good option for Veterans*
Benefit Features	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)	BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
Out-of-network benefit				√	
Preventive services	√	√	√	√	√
Nutritional counseling	√	√	√	√	√
Benefit					
Gym membership	\$0	\$0	\$0	\$0	\$0
Max Buzz [™] fitness tracker					
Wellness reimbursement					
Over-the-counter (OTC)	Get \$25/quarter	Get \$75/quarter	Get \$100/quarter	Get \$100/quarter	Get \$50/quarter
Vision hardware allowance	Get \$100/year	Get \$125/year	Get \$150/year	Get \$200/year	Get \$150/year
Hearing aids	Costs \$200-\$1,675 per ear	Costs \$200-\$1,675 per ear	Costs \$200-\$1,675 per ear	Costs \$200-\$1,675 per ear	Costs \$200-\$1,675 per ear
Acupuncture visit					

	Dental Rider Coverage	DENTAL BENEFITS		TS	Dental Rider Coverage
Benefit Features	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)	BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
Premium	\$19.60	Built-In	Built-In	Built-In	\$19.60
Annual benefit maximum	\$1,000	\$1,500	\$1,500	\$1,500	\$1,000
Preventive Services					
Annual exam	\$0	\$0	\$0	\$0	\$0
Cleanings	\$0	\$0	\$0	\$0	\$0
X-Rays					
Bitewing X-rays	\$0	\$0	\$0	\$0	\$0
• Full mouth set	\$0	\$0	\$0	\$0	\$0
Individual X-rays	\$0	\$0	\$0	\$0	\$0
Comprehensive Services					
FillingsPalliative treatmentSimple extractionsDenture repairs	50%	20%	\$0	\$0	50%
Root canals and oral surgery		20%	\$0	\$0	
Major Restorative Services					
 Crowns & onlays Periodontal services					

\$0 NATIONAL GYM MEMBERSHIP ENHANCED!

We've made our gym benefit even better with Silver&Fit®. You can now select from a variety of home fitness kits, as well as over **14,000** fitness centers across the country.

Choose from more than **45** local fitness centers including most of the YMCA and Anytime Fitness locations in RI. Here are the participating facilities*:



Anytime Fitness-Club 4784

†YMCA of Greater Providence-Bayside Family

Bristol

Anytime Fitness-Club 2133

Bristol Total Fitness

Burrillville

Anytime Fitness-Club 3119

Cranston

†I A Fitness

Renegade Fitness

†YMCA of Greater

Providence-Cranston

Coventry

Anytime Fitness-Club 2554

Planet Fitness

Cumberland

†Boys and Girls Club Cumberland-Lincoln

Fore Court Racquet & Fitness Club

Planet Fitness



[†]Absolute Fitness

†Healthtrax Fitness & Wellness

Renegade Fitness

East Providence

†Healthtrax

Fitness & Wellness **Johnston**

Anytime Fitness-Club 1136

Lincoln

[†]MacColl YMCA

Middletown

Anytime Fitness-Club 5187

Newport County YMCA

Narragansett

Anytime Fitness-Club 1875

Newport

Anytime Fitness

[†]Newport YMCA

North Kingstown

Anytime Fitness-Club 3986

Ocean State

Community Wellness

Pawtucket

†LA Fitness

†Pawtucket Family YMCA

Portsmouth

Common Fence Point YMCA

Providence

VP Fitness, LLC

†YMCA of Greater Providence-East Side Mount Hope

Richmond

Anytime Fitness-Club 2710

Smithfield

†Smithfield YMCA

Tiverton

Atlantic Health & Fitness

Wakefield

River Bend Athletic Club

Luxe Fitness Clubs

The Wellness & Fitness Center at South County Hospital

†YMCA of Greater Providence-South County

Warren

426 Fitness, LLC

Warwick

†Healthtrax

Fitness & Wellness

†LA Fitness

Pro Fitness

†YMCA of Greater Providence-Kent County

Forever Fit. Inc.

†Woonsocket YMCA

Just over the border:

Seekonk, MA

†Newman YMCA



Anytime Fitness-Club 4286

Anytime Fitness-Club 5107

West Warwick

Curves - 6608

Westerly

Luxe Fitness Clubs

Woonsocket

The Gvm. LLC

Landmark Heart Center

Planet Fitness

*This list is current as of August 31, 2020. For the most updated information, visit bcbsri.com/medicare/member/wellness. †Facility has a swimming pool.



OVER-THE-COUNTER (OTC) BENEFIT PROGRAM ENHANCED!

Providing more freedom, more convenience, and more flexibility

One of our most popular benefits is getting an upgrade in 2021!

All of our BCBSRI Medicare Advantage members will get a debit card loaded with \$25-\$200/quarter to buy a wide range of health-related items such as cold remedies and personal care items. Now redeemable in-person at the following national retail stores:

Walmart

OTC benefit

Dollar General

- Family Dollar
- Walgreens

CVS Pharmacv®

Rite Aid

Once you receive your OTC debit card, you can redeem vour benefit any of the following ways:

Three easy ways to use your



In-person

Use your debit card at all Walmart, **Dollar General, Family Dollar,** Rite Aid, Walgreens, and CVS **Pharmacy**® retail stores.

For added convenience, download **the OTC Network app*** to scan products in stores to determine eligibility and check your card balance.

Online

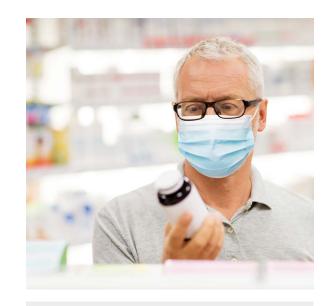
Log in to nationsotc.com/BCBSRI

with your 19-digit card number. Select products, add to basket, and checkout. Items will be shipped to you at no cost.



Phone

Call 1-866-304-2138 to order products over the phone. Items will be shipped to you at no cost.



Additional program guidelines¹⁸

- You will receive your online order within 2-5 business days.
- **Questions?** Call NationsOTC at 1-866-304-2138.

23

*Download the app from the App Store or Google Play. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.

22 BACK

WE'RE HERE TO HELP!



Call

New to BCBSRI? Contact the Medicare Sales team at **1-800-505-BLUE (2583)** (TTY: 711).

Hours: Monday through Friday, 8:00 a.m. to 8:00 p.m. (Open seven days a week, 8:00 a.m. to 8:00 p.m., October 1 – March 31.) You can use our automated answering system outside of these hours.

Already a BCBSRI Medicare member? Call the Medicare Concierge team at **(401) 277-2958** or **1-800-267-0439** (TTY: 711).

Hours: Monday through Friday, 8:00 a.m. to 8:00 p.m.; Saturday, 8:00 a.m. to noon. (Open seven days a week, 8:00 a.m. to 8:00 p.m., October 1 - March 31.) You can use our automated answering system outside of these hours.



Click

Visit <u>bcbsri.com/medicare</u> to compare plans, get recommendations, and apply. On our interactive new site, you can watch videos to learn about our benefits, schedule a one-on-one appointment, and attend meetings from the comfort of your own home.

Once you're a BCBSRI member, get access to your digital ID card, electronic documents (go paperless!), claim status, and benefit information by registering at myBCBSRI.com.



Come by Your Blue StoreSM retail locations

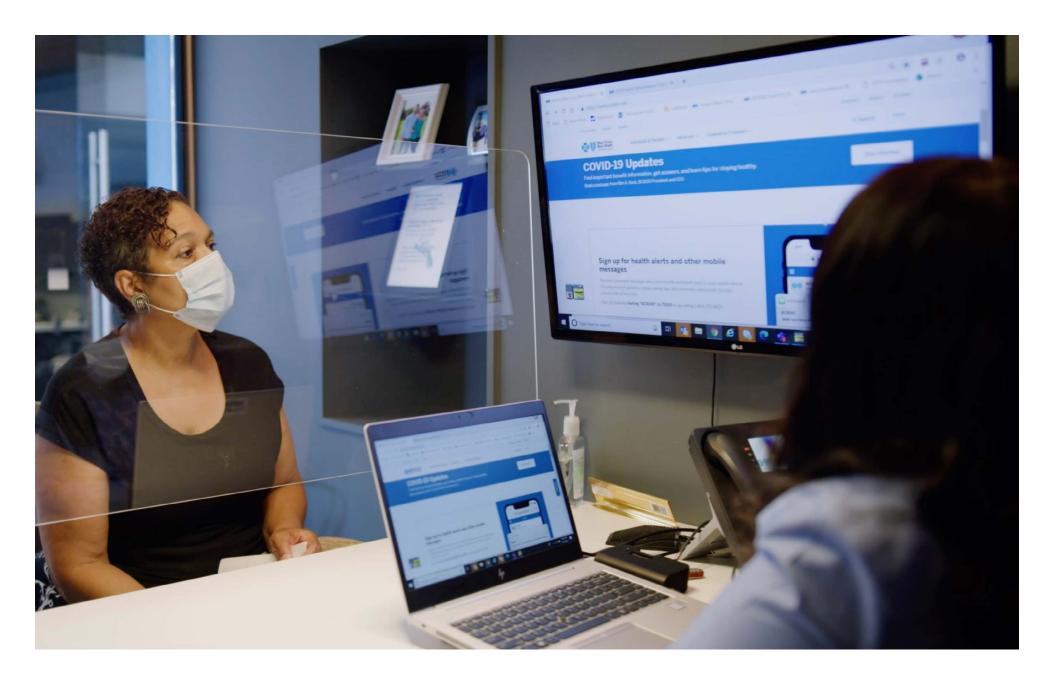


LINCOLN
Lincoln Mall Shopping Center
622 George Washington Hwy.

EAST PROVIDENCE
Highland Commons
71 Highland Ave.

1325 Oaklawn Ave.

WARWICK
Cowesett Corners
300 Quaker Ln.



Your Blue Store retail locations*

In our retail stores you can:

- Learn how to make the most of your benefits
- Meet with our nurses and dietitians
- Find the plan that's right for you

Due to COVID-19, we are now offering our popular fitness classes and educational programming online through Facebook Live.

*Our Your Blue Store locations follow state and federal guidelines during emergencies. Please check **bcbsri.com/yourbluestore** for information regarding special senior hours, store opening status (including capacity limits), and fitness programming information.

Store hours:

Monday through Friday - 8:00 a.m. to 5:00 p.m. (Saturday - 9:00 a.m. to 1:00 p.m. during the Medicare Advantage Annual Election Period, October 15 – December 7)

24 BACK 25

FOOTNOTES

¹Transportation benefit consists of 24 one-way trips.

²Virgin Pulse® is an independent wellness company, contracted by Blue Cross & Blue Shield of Rhode Island to provide wellness services.

³Check your EOC for details and specific eligibility requirements about each of the benefits listed in this brochure.

⁴Available within our service area for HMO & HMO-POS plans only/PPO plan has out-of-service benefit of 50% coinsurance/trip. Any trip over 20 miles will count as additional trips and will be subtracted from your 24 trip total. Call 1-833-972-2774 or visit bcbsri.kaizenhealth.org to set up a ride.

⁵Get a week's worth of meals delivered to your door up to four times a year when you get home from an inpatient hospital stay. For more information on the meals program, call 1-833-853-8946 (toll free) and provide your BCBSRI Member ID number.

⁶The 20% CVS discount is not a plan benefit and is restricted to items purchased for the healthcare of cardholder and applies to regularly priced CVS Pharmacy Brand health-related items valued at \$1 or more. Excludes prescriptions and any items reimbursed by federal healthcare programs. Products and services subject to the ExtraCare Health Card discount are neither offered nor guaranteed under Blue Cross & Blue Shield of Rhode Island's contract with Medicare. In addition, they are not subject to the Medicare appeals process. Purchases eligible for the ExtraCare Health Card discounts will not count toward your true-out-of-pocket (TrOOP) costs under our plan. Any disputes regarding these products and services may be subject to Blue Cross & Blue Shield of Rhode Island's grievance process. Other pharmacies are available in our network. You are not obligated to fill your prescriptions at CVS Pharmacy by using this value added service. Cannot be combined with OTC benefit.

⁷For all plans except HealthMate for Medicare (PPO).

⁸Pay \$0 copay for a 90-day supply of many generic drugs in Tiers 1 & 2. Your actual savings depend on the drugs you take. Call 1-855-457-1205 to switch. Available with all plans except BlueCHiP for Medicare Core. AllianceRx Walgreens Prime Mail Service is a home delivery pharmacy service operated by Walgreens Specialty Pharmacy Holding LLC. AllianceRx Walgreens Prime Mail Service is offered by Prime Therapeutics LLC, a separate company that provides pharmacy benefit management services for Rhode Island.

⁹Hearing benefit is administered through NationsHearing. To get started, call 1-866-708-1234 (TTY:711) or visit nationshearing.com/BCBSRI.

¹⁰In the case of an emergency, you should always call 911. Doctors Online is not intended to replace these services and should not be used in those circumstances. Doctors Online is a telemedicine service provided by American Well®, an independent company that administers Doctors Online on behalf of BCBSRI.

¹¹Available on select insulins.

¹²As of August 2020, the 4 southeastern MA hospitals in the Traditional Network are Sturdy Memorial Hospital, Charlton Memorial Hospital, St. Lukes Hospital, and Fuller Hospital.

¹³BlueCHiP for Medicare Value, BlueCHiP for Medicare Extra, and BlueCHiP for Medicare Preferred

¹⁴Refer to the BlueCHiP for Medicare Value ACCESS Program Evidence of Coverage (EOC) for a complete list of benefits.

¹⁵Doctor of acupuncture not included.

¹⁶Receive a \$200 quarterly OTC benefit. Benefit amount expires quarterly.

¹⁷Some exclusions may apply. This information is not a complete description of benefits. Call the Medicare Sales team at 1-800-505-BLUE (2583) (TTY: 711) for more information.

¹⁸Unused benefits do not roll over to the next benefit period. You cannot exceed your quarterly benefit amount.

WHAT YOU NEED TO KNOW: ENROLLMENT

Learn everything you need to know about BlueCHiP for Medicare or HealthMate for Medicare enrollment, including how enrollment periods work, how to enroll, and what you should expect after you enroll.

Understanding enrollment periods

(When you can enroll or change your plan)

To enroll for the first time:

Initial Coverage Election Period

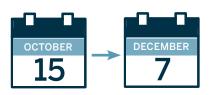
• From three months before until three months after you become eligible for Medicare (a total of 7 months)



To re-enroll or change your coverage:

Medicare Advantage Annual Election Period

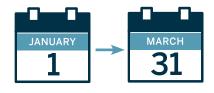
- October 15 to December 7
- Coverage effective January 1



To change to another Medicare plan:

(one-time opportunity)
Medicare Advantage Open Enrollment Period

• January 1 to March 31



If you have special circumstances:

Special Election Period

• You can make changes to your Medicare Advantage coverage during certain life event changes, like moving or losing your health insurance coverage





Have questions or need help enrolling?

Call: (401) 351-BLUE (2583) or toll-free 1-800-505-BLUE (2583), or TTY: 711.

Hours: October 1 – March 31, seven days a week, 8:00 a.m. to 8:00 p.m. April 1 – September 30, Monday – Friday, 8:00 a.m. to 8:00 p.m.

26 ◀ BACK Y0146 2021digitalbluedifference M

HOW TO ENROLL

Once you've selected a Medicare Advantage plan, you can enroll any of these ways:



By paper form (provided with this guide):

Mail the form to:

Membership Department – 00083 Blue Cross & Blue Shield of Rhode Island 500 Exchange Street, Providence, RI 02903-9743; or

• Fax the form to: (401) 459-5649.



To avoid processing delays, please ensure that your form is filled out completely. It is very important that you sign and date the form.

If you are completing the form for someone else:

- Be sure to sign the form and note your relationship to the enrollee.
- If you have durable power of attorney or legal guardianship for the enrollee's health decisions, please enclose a copy of the legal document with the form. Your signature certifies that:
 - You are authorized under state law to complete this enrollment, and
 - Documentation of this authority is available upon request.



By telephone:

Call our enrollment line at: 1-877-969-2583 or TTY: 711

Hours are: October 1 – March 31, seven days a week, 8:00 a.m. to 8:00 p.m. April 1 – September 30, Monday – Friday, 8:00 a.m. to 8:00 p.m. Saturday, 8:00 a.m. to noon



Join an informational meeting:

- Learn about your plan options and complete an enrollment form.
- Go to <u>bcbsri.com/medicare</u> to see a listing of all events.



In-person at Your Blue Storesm:

For locations and hours, visit **bcbsri.com/yourbluestore**.



Online:

- Through BCBSRI directly at **bcbsri.com/medicare** OR
- Through the CMS Medicare Online Enrollment Center at Medicare.gov.

What to expect after you enroll

Shortly after enrolling, you can expect to receive the following from Blue Cross & Blue Shield of Rhode Island:

Enrollment confirmation:

If you enroll by telephone or online:

You'll receive a confirmation number at the end of the call or session.

If you enroll by telephone, fax, mail, online, or in-person:

You'll receive a confirmation letter in the mail when Medicare approves your enrollment.

After receiving your enrollment form, we will send a letter to verify which plan you've selected and to make sure you understand the plan.

28 **◀ BACK** 29

Information about premium assistance:

If you qualify, you'll receive:

- A letter about how to get Extra Help from Medicare for your Part D prescription costs
- Information about eligibility for Medicare Savings Programs

Welcome information:

You'll receive two packages in the mail:

- 1. Your BlueCHiP for Medicare or HealthMate for Medicare plan ID card
- 2. Important information about your plan and its benefits, including:
 - A form for our mail order service for prescription drugs
 - A form for you to name an official designee
 - · A form to set up an electronic funds transfer

Once you're a member:

30 ◀ BACK

- Ask questions and get to know other members by joining member education workshops. Find a complete listing of virtual and in-person events at **bcbsri.com/events**.
- Visit bcbsri.com/medicare and learn about members-only discounts, programs, and health information.
- Register for **myBCBSRI**, an online experience, tailored to you. **myBCBSRI** gives you easy access to digital ID cards, electronic documents (go paperless!), claim status, and benefit information. It's easy to register — have your ID number handy and visit myBCBSRL.com.
- · Begin using your medical and pharmacy benefits on your effective date, which is noted in the enrollment confirmation letter we'll send to you.
- Enroll in Care Management at no cost to talk to a BCBSRI healthcare professional—a nurse, social worker, health advocate, or dietitian—about your health. They can work with you and your provider to help you follow your treatment plan and improve your health. Call (401) 459-2273 or (CARE) 1-800-637-3718, ext. 2273 (TTY: 711).

Y0146 2021enrollinfoRev C

9/20 BMED-448987

SCOPE OF SALES APPOINTMENT **CONFIRMATION FORM**

1 31 3	u want the agent to discuss with you (refer to page 2 fo ent to discuss a plan type with you, please leave the box
Stand-alone Medicare Prescription Drug Plans (Pa	art D) Medicare Prescription Drug Plan (PDP)
Medicare Advantage Plans (Part C), Medicare Adv	rantage Prescription Drug Plans, and other Medicare Plan
products you checked above. The person who will k	with a sales agent to discuss the specific types of be discussing plan options with you is either employed bition drug plan that is not the Federal government, ar ant in a plan.
Signing this does NOT affect your current enrollment Prescription Drug Plan, or other Medicare plan. Bene	
Beneficiary Signature:	Date:
f you are the authorized representative, you must sig	gn above and provide the following information:
lame:	
Relationship to Beneficiary:	
o be completed by Agent (all fields below are	e required):
Agent Name:	Agent Phone Number:
Beneficiary Name:	Beneficiary Phone Number:
Beneficiary Address:	
Initial Method of Contact: (Indicate here if beneficiary was a walk-in.)	
Agent's Signature:	
Date Appointment Completed:	

Brokers, please fax to (401) 459-5025 or email to MedicareEnrollmentIntake@bcbsri.org.

Stand-alone Medicare Prescription Drug Plans (Part D) Medicare Prescription Drug Plan (PDP)

Medicare Prescription Drug Plan (PDP) – A stand-alone drug plan that adds prescription drug coverage to the Original Medicare Plan, some Medicare Cost Plans, some Medicare Private-Fee-For-Service Plans, and Medicare Medical Savings Account Plans.

Medicare Advantage (Part C), Medicare Advantage Prescription Drug Plans, and other Medicare Plans

Medicare Health Maintenance Organization (HMO) – A Medicare Advantage Plan that must cover all Part A and Part B healthcare. In most HMOs, you can only go to doctors, specialists, or hospitals in the plan's network except in an emergency.

Medicare Preferred Provider Organization (PPO) Plan – A type of Medicare Advantage Plan available in a local or regional area in which you pay less if you use doctors, hospitals, and providers that belong to the network. You can use doctors, hospitals, and providers outside of the network for an additional cost.

Medicare Private Fee-For-Service (PFFS) Plan – A type of Medicare Advantage Plan in which you may go to any Medicare-approved doctor or hospital that accepts the plan's payment terms and conditions.

Medicare Special Needs Plan (SNP) – A special type of Medicare Advantage Plan that provides more focused and specialized healthcare for specific groups of people, such as those who have both Medicare and Medicaid, who reside in a nursing home, or have certain chronic medical conditions.

Medicare Medical Savings Account (MSA) Plan – MSA Plans combine a high-deductible Medicare Advantage Plan and a bank account. The plan deposits money from Medicare in the account. You can use it to pay your medical expenses until your deductible is met.

Medicare Cost Plan – In a Medicare Cost Plan, if you get services outside of the plan's network without a referral, your Medicare-covered services will be paid for under the Original Medicare Plan (your Cost Plan pays for emergency services or urgently needed services).

SUMMARY OF BENEFITS

January 1, 2021 - December 31, 2021

BlueCHiP for Medicare Value (HMO-POS) **BlueCHiP** for Medicare Extra (HMO-POS) **HealthMate** for Medicare (PPO)



Y0146_2021scopeofapptform_C S2893_1887_C

Y0146 2021bensumone M

32 BACK

SUMMARY OF BENEFITS

This is a summary of drug and health services covered by BlueCHiP for Medicare Value, BlueCHiP for Medicare Extra, and HealthMate for Medicare.

BlueCHiP for Medicare Value and BlueCHiP for Medicare Extra are Medicare Advantage Health Maintenance Organization (HMO) plans with a Point of Service Option (POS) with a Medicare contract. HealthMate for Medicare is a Medicare Advantage Preferred Provider Organization (PPO) plan with a Medicare contract. Enrollment in these plans depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please request the "Evidence of Coverage."

If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

BlueCHiP for Medicare Value and **BlueCHiP for Medicare Extra** have a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services. These plans also require you to get referrals for some specialist visits from your PCP.

For BlueCHiP for Medicare Value and **BlueCHiP for Medicare Extra** you can use providers that are not in our network for some services.

HealthMate for Medicare (PPO) has a newtwork of doctors, hospitals, pharmacies, and other providers. Using services innetwork can cost less than using out-ofnetwork services, except for emergency or urgently needed services or out-of-area dialysis services. This plan does not require you to get referrals for services.

To join BlueCHiP for Medicare Value, BlueCHiP for Medicare Extra, and HealthMate for Medicare, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in Rhode Island: Providence, Kent, Washington, Bristol, and Newport.

This information is available for free in other languages and alternate formats including Spanish, Portuguese and large print.

For more information, interested prospects can contact the Medicare Sales team at 1-800-505-BLUE (2583) (TTY: 711). Hours: Monday through Friday, 8:00 a.m. to 8:00 p.m. (Open seven days a week, 8:00 a.m. to 8:00 p.m., from October 1 – March 31.) You can use our automated answering system outside of these hours.

If you are a member of our plan and would like more information, please call the Medicare Concierge team at (401) 277-2958 or 1-800-267-0439 (TTY: 711). Hours: October 1 – March 31, you can call us seven days a week, 8:00 a.m. to 8:00 p.m. From April 1 – September 30, you can call us Monday through Friday, 8:00 a.m. to 8:00 p.m. Saturday, 8:00 a.m. to noon. You can use our automated answering system outside of these hours.

You can see our plan's provider and pharmacy directories at **bcbsri.com/medicare**.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website at **bcbsri.com/medicare**.

34 ◀ <u>BACK</u> 35

Premiums and Benefits	BlueCHiP for Medicare Value (HMO-POS)	BlueCHiP for Medicare Value ACCESS (HMO-POS)	
Monthly Plan Premium	\$0	\$0	
	You must continue to pay your Medicare Part B premium.	You must continue to pay your Medicare Part B premium.	
Annual Medical Deductible	This plan does not have a medical deductible.	This plan does not have a medical deductible.	
Maximum Out-of-Pocket Amount (does not include prescription	\$5,000 annually for services you receive from in-network providers	\$5,000 annually for services you receive from in-network providers	
drugs)	\$5,000 annually for services you receive from out-of-network providers	\$5,000 annually for services you receive from out-of-network providers	
Inpatient Hospital Coverage*	In-network: \$365 copay per day for days 1-5	In-network: \$0 copay per day for days 1-5	
	Our plan covers an unlimited number of days for an in-network inpatient hospital stay.	Our plan covers an unlimited number of days for an in-network inpatient hospital stay.	
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost	
	Out-of-network stays are limited to 90 days.	Out-of-network stays are limited to 90 days.	
	Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network or out-of-network out-of-pocket maximum.	Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network or out-of-network out-of-pocket maximum.	
Outpatient Hospital Coverage*	In-network: \$300 copay per visit	In-network: \$0	
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost	
Doctor's Office Visits: • Primary care	In-network: \$0 PCMH or \$35 non- PCMH copay per visit	In-network: \$0 copay per visit	
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost	
Specialist	In-network: \$30 copay per visit	In-network: \$0 copay per visit	
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost	
	Referral is required for specialist visits.	Referral is required for specialist visits.	

HealthMate for Medicare (PPO)
\$110 per month
You must continue to pay your Medicare Part B premium.
This plan does not have a medical deductible.
\$4,000 annually, combined, for services you receive from in-network providers
\$4,000 annually, combined, for services you receive from out-of-network providers
In-network: \$275 copay per day for days 1-5
Our plan covers an unlimited number of days for an in-network inpatient hospital stay.
Out-of-network: 20% of the cost
Out-of-network stays are limited to 90 days.
Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the combined in-network and out-of-network out-of-pocket maximum.
In-network: \$250 copay per visit
Out-of-network: \$500 copay per visit
In-network: \$0 PCMH or \$10 non-PCMH copay per visit
Out-of-network: \$25 copay per visit
In-network: \$25 copay per visit
Out-of-network: \$50 copay per visit

Premiums and Benefits	BlueCHiP for Medicare Value (HMO-POS)	BlueCHiP for Medicare Value ACCESS (HMO-POS)
Preventive Care	 In-network: \$0 Out-of-network: 20% of the cost Any additional preventive services approved by Medicare during the contract year will be covered. 	 In-network: \$0 Out-of-network: 20% of the cost Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency Care	\$90 copay per visit If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Coverage" section of this booklet for other costs.	\$0 copay per visit See the "Inpatient Hospital Coverage" section of this booklet for other costs.
Urgently Needed Services	\$60 copay per visit	\$0 copay per visit
Diagnostic Services/ Labs/Imaging:* • High-tech diagnostic radiology services (such as MRIs, CT scans, etc.)	 In-network: \$150 copay per visit Out-of-network: 20% of the cost 	 In-network: \$0 copay per visit Out-of-network: 20% of the cost
Lab services	In-network: \$0Out-of-network: 20% of the cost	In-network: \$0Out-of-network: 20% of the cost
Outpatient X-rays and diagnostic tests and procedures	In-network: \$0Out-of-network: 20% of the cost	In-network: \$0Out-of-network: 20% of the cost
Therapeutic radiology	In-network: \$10 copay per visitOut-of-network: 20% of the cost	In-network: \$0Out-of-network: 20% of the cost
Hearing Services: • Hearing exam - routine	In-network: \$0Out-of-network: 20% of the costLimit one visit per year.	In-network: \$0Out-of-network: 20% of the costLimit one visit per year.
Hearing exam - diagnostic/non- routine	In-network: \$30 copay per visitOut-of-network: 20% of the cost	In-network: \$0 copay per visitOut-of-network: 20% of the cost
Hearing aid	You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.	You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.

BlueCHiP for Medicare Extra (HMO-POS)	HealthMate for Medicare (PPO)
• In-network: \$0	• In-network: \$0
Out-of-network: 20% of the cost Any additional preventive services approved by	Out-of-network: \$25 copay per visit Any additional preventive services approved by
Medicare during the contract year will be covered.	Medicare during the contract year will be covered.
\$90 copay per visit	\$90 copay per visit
If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.
See the "Inpatient Hospital Coverage" section of this booklet for other costs.	See the "Inpatient Hospital Coverage" section of this booklet for other costs.
\$50 copay per visit	\$50 copay per visit
 In-network: \$125 copay per visit Out-of-network: 20% of the cost 	 In-network: \$100 copay per visit Out-of-network: \$200 copay per visit
In-network: \$0	In-network: \$0 copay per visit
Out-of-network: 20% of the cost	Out-of-network: \$10 copay per visit
• In-network: \$0	In-network: \$0
Out-of-network: 20% of the cost	Out-of-network: \$10 copay per visit
In-network: \$0	In-network: \$0
Out-of-network: 20% of the cost	Out-of-network: \$10 copay per visit
In-network: \$0Out-of-network: 20% of the cost	In-network: \$0Out-of-network: \$50 copay per visit
Limit one visit per year.	Limit one visit per year.
In-network: \$25 copay per visit	In-network: \$25 copay per visit
Out-of-network: 20% of the cost	Out-of-network: \$50 copay per visit
You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.	You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.
	Out-of-network: You pay 50% coinsurance for hearing aids and services. The plan will cover up to \$300 per ear. Coverage is for 2 hearing aids every 3 years.

Premiums and Benefits	BlueCHiP for Medicare Value (HMO-POS)	BlueCHiP for Medicare Value ACCESS (HMO-POS)
Dental Services*		
Medicare covered	• In-network: 20% of the cost	• In-network: \$0
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).
Preventive	\$0 of the cost for covered services	\$0 of the cost for covered services
Comprehensive	50% of the cost for covered services	\$0 of the cost for covered services
Annual benefit maximum	\$1,000 limit on all covered dental services for preventive and comprehensive Dental Services	\$1,000 limit on all covered dental services for preventive and comprehensive dental services
Vision Services:		
Vision exam - routine	• In-network: \$0	In-network: \$0
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
	Limit one visit per year.	Limit one visit per year.
Vision exam - diagnostic/non- routine	In-network: \$30 copay per visit	In-network: \$0
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
Vision eyewear	Our plan pays up to \$150 every year for eyewear.	Our plan pays up to \$150 every year for eyewear.
Mental Health Services:*		
Inpatient visit	In-network: \$365 copay per day for days 1-4	 In-network: \$0 copay per day for days 1-4
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
	Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.
Outpatient group/ individual	In-network: \$35 copay per visit	In-network: \$0 copay per visit
therapy visit	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost

BlueCHiP for Medicare Extra (HMO-POS)	HealthMate for Medicare (PPO)
In-network: 20% of the cost	In-network: 20% of the cost
Out-of-network: 20% of the cost	Out-of-network: 50% of the cost
Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).
\$0 of the cost for covered services	In-network: \$0 of the cost for covered services
	Out-of-network: 50% of the cost
\$0 of the cost for covered services	In-network: \$0 of the cost for covered services
	Out-of-network: 50% of the cost
\$1,500 limit on all covered dental services for preventive and comprehensive dental services	\$2,000 limit on all covered dental services for preventive and comprehensive dental services
• In-network: \$0	In-network: \$0
Out-of-network: 20% of the cost	Out-of-network: \$50 copay per visit
Limit one visit per year.	Limit one visit per year.
In-network: \$25 copay per visit	In-network: \$25 copay per visit
Out-of-network: 20% of the cost	Out-of-network: \$50 copay per visit
Our plan pays up to \$150 every year for eyewear.	Our plan pays up to \$200 every year for eyewear.
 In-network: \$275 copay per day for days 1-4 	In-network: \$275 copay per day for days 1-4
Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.
In-network: \$25 copay per visit	In-network: \$25 copay per visit
Out-of-network: 20% of the cost	Out-of-network: \$50 copay per visit

Premiums and Benefits BlueCHiP for Medicare Va (HMO-POS)		BlueCHiP for Medicare Value ACCESS (HMO-POS)
Skilled Nursing Facility (SNF)*	In-network	In-network
	 \$0 copay per day for days 1-20 	\$0 copay per day for days 1-20
	• \$160 copay per day for days 21-	• \$0 copay per day for days 21-45
	45	(C) 22221 727 day for day 2 40 400
	• \$0 copay per day for days 46-100	• \$0 copay per day for days 46-100
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
	Our plan covers up to 100 days in a SNF.	Our plan covers up to 100 days in a SNF.
	Copays for SNF benefits are based	Copays for SNF benefits are based
	on benefit periods. You pay these	on benefit periods. You pay these
	amounts each benefit period until	amounts each benefit period until
	you reach the in-network or out-of-	you reach the in-network or out-of-
	network out-of-pocket maximum.	network out-of-pocket maximum.
Physical therapy (PT),	In-network: \$35 copay per	In-network: \$0 copay per provider
occupational therapy (OT), and	provider per visit	per visit
speech and language therapy	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
(ST) visit	Referral is required for PT/OT/ST	Referral is required for PT/OT/ST
	visits.	visits.
Ambulance*	\$150 copay per trip	\$0 copay per trip
Transportation	\$0 copay per trip (some restrictions	\$0 copay per trip (some restrictions
	apply)	apply)
Medicare Part B Drugs*	In-network: 20% of the cost	• In-network: \$0
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
Ambulatory Surgery Center*	• In-network: \$300 copay per visit	In-network: \$0 copay per visit
	Out-of-network: 20% of the cost	Out-of-network: 20% of the cost
Prescription Drug Benefits		
Stage 1: Annual Prescription	No Prescription Drug Deductible	No Prescription Drug Deductible
Deductible		
Stage 2: Initial Coverage	After you pay your annual	After you pay your annual
	prescription deductible, you pay the	prescription deductible, you pay the
	following until your total yearly drug	following until your total yearly drug
	costs reach \$4,130. Total yearly	costs reach \$4,130. Total yearly
	drug costs are the total drug costs paid by both you and our Part D	drug costs are the total drug costs paid by both you and our Part D
	plan.	plan.
	You pay \$35 for select insulins	You pay \$35 for select insulins
	through the coverage gap for a 30 day supply.	through the coverage gap for a 30 day supply.
	ιασή σαρρής.	iay σαρρίγ.
	You may get your drugs at network retail pharmacies and mail order pharmacies.	You may get your drugs at network retail pharmacies and mail order pharmacies.

BlueCHiP for Medicare Extra (HMO-POS)	HealthMate for Medicare (PPO)
In-network\$0 copay per day for days 1-20\$135 copay per day for days 21-45	In-network • \$0 copay per day for days 1-20 • \$130 copay per day for days 21-45
\$0 copay per day for days 46-100	\$0 copay per day for days 46-100
Out-of-network: 20% of the cost Our plan covers up to 100 days in a SNF.	Out-of-network: 20% of the cost Our plan covers up to 100 days in a SNF.
Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network or out-of-network out-of-pocket maximum.	Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network or out-of-network out-of-pocket maximum.
In-network: \$25 copay per provider per visit	In-network: \$25 copay per provider per visit
Out-of-network: 20% of the cost Referral is required for PT/OT/ST visits.	Out-of-network: \$50 copay per provider per visit
\$150 copay per trip	\$150 copay per trip
\$0 copay per trip (some restrictions apply)	\$0 copay per trip (some restrictions apply)
In-network: 20% of the cost	In-network: 20% of the cost
Out-of-network: 20% of the cost	Out-of-network: 30% of the cost
In-network: \$250 copay per visit	In-network: \$250 copay per visit
Out-of-network: 20% of the cost	Out-of-network: \$500 copay per visit
No Prescription Drug Deductible	No Prescription Drug Deductible
After you pay your annual prescription deductible, you pay the following until your total yearly drug costs reach \$4,130. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You pay \$35 for select insulins through the coverage gap for a 30 day supply. You may get your drugs at network retail pharmacies and mail order pharmacies.	After you pay your annual prescription deductible, you pay the following until your total yearly drug costs reach \$4,130. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You pay \$35 for select insulins through the coverage gap for a 30 day supply.

Premiums and Benefits	BlueCHiP for Medicare Value (HMO-POS)			
Pharmacy Network	Preferred Retail 30-day supply	Standard Retail 30-day supply	Preferred Retail 30-day supply	Standard Retail 30-day supply
Tier 1: Preferred Generic	\$0 copay	\$8 copay	Follow LIS copays	Follow LIS copays
Tier 2: Non-Preferred Generic	\$0 copay	\$16 copay	Follow LIS copays	Follow LIS
Tier 3: Preferred Brand	\$47 copay	\$47 copay	Follow LIS copays	copays Follow LIS copays
Tier 4: Non-Preferred Brand	\$100 copay	\$100 copay	Follow LIS copays	Follow LIS copays
Tier 5: Specialty	33% of the cost	33% of the cost	Follow LIS copays	Follow LIS copays
			Mail Order 90-day supply	
Tier 1: Preferred Generic	\$0 copay		Follow LIS copays	
Tier 2: Non-Preferred Generic	\$0 copay		Follow LIS copays	
Tier 3: Preferred Brand	\$117.50 copay		Follow LIS copays	
Tier 4: Non-Preferred Brand	\$250 copay		Follow LIS copays	
Tier 5: Specialty	N/A		Follow LIS copays	
	You pay \$87.50 for select insulins through the coverage gap for a 90-day mail order supply.		Follow LIS copays	
Stage 3: Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a		hole"). This means temporary change i pay for your drugs.	called the "donut that there's a n what you will The coverage e total yearly drug t our plan has
	you pay 25% of the plan's cost for generic and brand name drugs until your costs total \$6,550, which is the end of the coverage gap. Not everyone will enter the coverage		After you enter the you pay 25% of the generic and brand r your costs total \$6,000 end of the coverage everyone will enter gap.	plan's cost for name drugs until 550, which is the e gap. Not

BlueCHiP for Mo	edicare Extra (HMO-POS)	HealthMate for Medicare (PPO)	
Preferred Retail 30-day supply	Standard Retail 30-day supply	Standard Retail 30-day supply	
\$0 copay	\$8 copay	\$0 copay	
\$4 copay	\$12 copay	\$0 copay	
\$47 copay	\$47 copay	\$47 copay	
\$100 copay	\$100 copay	\$100 copay	
33% of the cost	33% of the cost	33% of the cost	
Mail Order 90-day supply		Mail Order 90-day supply	
\$0 copay		\$0 copay	
\$0 copay		\$0 copay	
\$117.50 copay		\$117.50 copay	
\$250 copay		\$250 copay	
N/A		N/A	
	elect insulins through the 0-day mail order supply.	You pay \$87.50 for select insulins through the coverage gap for a 90-day mail order supply.	
called the "donut hole" temporary change in v The coverage gap beg	"). This means that there's a what you will pay for your drugs. gins after the total yearly drug ur plan has paid and what you	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,130.	
plan's cost for generic your costs total \$6,550	verage gap, you pay 25% of the and brand name drugs until 0, which is the end of the eryone will enter the coverage	After you enter the coverage gap, you pay 25% of the plan's cost for generic and brand name drugs until your costs total \$6,550, which is the end of the coverage gap. Not everyone will enter the coverage gap.	
		Under this plan, you have additional coverage in the gap. You will pay the lesser of the gap coverage coinsurance or the Tier 1 & Tier 2 copays from the chart below.	

Premiums and Benefits	BlueCHiP for Medicare Value (HMO-POS)		nums and Benefits		
Pharmacy Network	Preferred Retail	Standard Retail	Preferred Retail	Standard Retail	
Filalillacy Network	30-day supply	30-day supply	30-day supply	30-day supply	
Tier 1: Preferred Generic	Refer to Coverage	Refer to	Follow LIS copay	Follow LIS	
Tion O. Non Droformed Conorio	Gap amounts	Coverage Gap	amounts	copay amounts	
Tier 2: Non-Preferred Generic		amounts			
	Mail Order		Mail Order		
Tier 1: Preferred Generic	Refer to Coverage	Gap amounts	Follow LIS copays	copay	
Tier 2: Non-Preferred Generic					
Stage 4: Catastrophic Coverage	After your yearly ou	t-of-pocket drug	After your yearly or	ut-of-pocket drug	
	costs (including dru	gs purchased	costs (including dru	igs purchased	
	through your retail p	harmacy and	through your retail	pharmacy and	
	through mail order)	reach \$6,550,	through mail order)	reach \$6,550,	
	you pay the greater	of:	you pay the greate	r of:	
	5% of the cost, or \$	3.70 conay for	5% of the cost, or 9	\$3.70 conay for	
	generic (including b	• •		• •	
	treated as generic)	•	generic (including brand drugs		
	for all other drugs.	and \$9.20 copay	treated as generic) and \$9.20 copay for all other drugs.		
Additional Benefits	ior an other drugs.		ioi ali otilei diugs.		
Chiropractic Office Visits	In-network: \$20 c	copay per visit	In-network: \$0 cells	opay per visit	
•	Out-of-network: 2		Out-of-network:		
	Referral is required		Referral is required		
	visits.	To openiano	visits.	. Tot opposition	
Fitness Benefit - Silver&Fit	\$0 per month		\$0 per month		
Foot Care (podiatry services):					
Foot exams and treatment	In-network: \$30 copay per visit		 In-network: \$0 copay per visit 		
	Out-of-network: 2	20% of the cost	Out-of-network: 20% of the cost		
	Referral is required	for specialist	Referral is required	I for specialist	
	visits.	Tor opoolanot	visits.	ror opoolanot	
Routine foot care for members		copay per visit	In-network: \$0 co	opay per visit	
with certain medical conditions	 Out-of-network: 2 	20% of the cost	Out-of-network:	20% of the cost	
	Referral is required		Referral is required for specialist		
	visits.	ioi specialist	visits.	i ioi specialist	
Medical Equipment/ Supplies:*					
 Durable medical equipment 	• In-network: 20%	of the cost	• In-network: \$0		
and prosthetics	Out-of-network: 20% of the cost		Out-of-network:	20% of the cost	
p. 554.154.55					
Diabetes monitoring supplies	In-network: \$0		In-network: \$0		
0	Out-of-network: 2	20% of the cost	Out-of-network:	20% of the cost	
	You must use One	Fouch plan-	You must use One	Touch plan-	
		•		•	
	designated monitor	s and test simps	designated monitor	's and test strins	

BlueCHiP for Medic	are Extra (HMO-POS)	HealthMate for Medicare (PPO)
Preferred Retail 30-day supply	Standard Retail 30-day supply	Standard Retail 30-day supply
Refer to Coverage Gap	Refer to Coverage Gap	\$0 copay
amounts	amounts	\$0 copay
Mail Order	•	Mail Order
Refer to Coverage Gap a	mounts	\$0 copay \$0 copay
After your yearly out-of-podrugs purchased through through mail order) reach of:	your retail pharmacy and	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay the greater of:
	opay for generic (including neric) and \$9.20 copay for	5% of the cost, or \$3.70 copay for generic (including brand drugs treated as generic) and \$9.20 copay for all other drugs.
 In-network: \$20 copay p Out-of-network: 20% of Referral is required for sport 	the cost	 In-network: \$20 copay per visit Out-of-network: \$40 copay per visit
\$0 per month		In-network: \$0 per monthOut-of-network: Fitness kits for home use
• In-network: \$25 copay p	oer visit	In-network: \$25 copay per visit
Out-of-network: 20% of	the cost	Out-of-network: \$50 copay per visit
Referral is required for spo	ecialist visits.	
In-network: \$25 copay p	per visit	In-network: \$25 copay per visit
Out-of-network: 20% of	the cost	Out-of-network: \$50 copay per visit
Referral is required for specialist visits.		
In-network: 20% of theOut-of-network: 20% of		 In-network: 20% of the cost Out-of-network: 30% of the cost
In-network: \$0Out-of-network: 20% of	the cost	In-network: \$0Out-of-network: \$25 copay
You must use OneTouch and test strips.	plan-designated monitors	You must use OneTouch plan-designated monitors and test strips.

Premiums and Benefits	BlueCHiP for Medicare Value (HMO-POS)	BlueCHiP for Medicare Value ACCESS (HMO-POS)
Virtual Doctor's Visits (Telemedicine)	\$0 copay per visit See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)	\$0 copay per visit See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)
Outpatient Surgery*	In-network: \$300 copay per visit.Out-of-network: 20% of the cost	In-network: \$0 copay per visit.Out-of-network: 20% of the cost
Over-the-Counter (OTC) Benefit	\$60 per quarter to use on approved health products	\$200 per quarter to use on approved health products

BlueCHiP for Medicare Extra (HMO-POS)	HealthMate for Medicare (PPO)
\$0 copay per visit	\$0 copay per visit
See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)	See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)
In-network: \$250 copay per visit.	In-network: \$250 copay per visit.
Out-of-network: 20% of the cost	Out-of-network: \$500 copay per visit
\$100 per quarter to use on approved health products	\$100 per quarter to use on approved health products

Existing members can call the Medicare Concierge team at (401) 277-2958 or 1-800-267-0439 (TTY:711) for more information. Non-members can call the Medicare Sales team at 1-800-505-BLUE (2583) (TTY:711).

09/20 BMED-448518•1281

SUMMARY OF BENEFITS

January 1, 2021 - December 31, 2021

BlueCHiP for Medicare Advance (HMO)

BlueCHiP for Medicare Standard with Drugs (HMO)

BlueCHiP for Medicare Plus (HMO)

BlueCHiP for Medicare Preferred (HMO-POS)

BlueCHiP for Medicare Core (HMO)



Y0146_2021bensumtwo_M

SUMMARY OF BENEFITS

This is a summary of drug and health services covered by BlueCHiP for Medicare Advance, BlueCHiP for Medicare Standard with Drugs, BlueCHiP for Medicare Plus, BlueCHiP for Medicare Preferred, and BlueCHiP for Medicare Core.

BlueCHiP for Medicare Advance, BlueCHiP for Medicare Standard with Drugs, BlueCHiP for Medicare Plus and BlueCHiP for Medicare Core are Medicare Advantage Health Maintenance Organization (HMO) plans with a Medicare contract. BlueCHiP for Medicare Preferred (HMO-POS) is a Medicare Advantage HMO plan with a Point of Service Option (POS) with a Medicare contract. Enrollment in these plans depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please request the "Evidence of Coverage."

If you want to know more about the coverage and costs of Original Medicare, look in your current "**Medicare & You**" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

BlueCHiP for Medicare Advance, BlueCHiP for Medicare Standard with Drugs, BlueCHiP for Medicare Plus, BlueCHiP for Medicare Preferred, and BlueCHiP for Core have a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services. These plans also require you to get referrals for some specialist visits from your PCP.

For BlueCHiP for Medicare Preferred, you can use providers that are not in our network for some services.

BlueCHiP for Medicare Core does not cover Part D prescription drugs.

To join BlueCHiP for Medicare Advance,
BlueCHiP for Medicare Standard with
Drugs, BlueCHiP for Medicare Plus,
BlueCHiP for Medicare Preferred, and
BlueCHiP for Medicare Core, you must
be entitled to Medicare Part A, be enrolled in
Medicare Part B, and live in our service area.
Our service area includes the following counties
in Rhode Island: Providence, Kent, Washington,
Bristol, and Newport.

This information is available for free in other languages and alternate formats including Spanish, Portuguese and large print.

For more information, interested prospects can contact the Medicare Sales team at 1-800-505-BLUE (2583) (TTY: 711). Hours: Monday through Friday, 8:00 a.m. to 8:00 p.m. (Open seven days a week, 8:00 a.m. to 8:00 p.m., from October 1 – March 31.) You can use our automated answering system outside of these hours.

If you are a member of our plan and would like more information, please call the Medicare Concierge team at (401) 277-2958 or 1-800-267-0439 (TTY: 711). Hours: October 1 – March 31, you can call us seven days a week, 8:00 a.m. to 8:00 p.m. From April 1 – September 30, you can call us Monday through Friday, 8:00 a.m. to 8:00 p.m. Saturday, 8:00 a.m. to noon. You can use our automated answering system outside of these hours.

You can see our plan's provider and pharmacy directories at **bcbsri.com/medicare**.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website at **bcbsri.com/medicare**.

52 **■ BACK** 53

Premiums and Benefits	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)
Monthly Plan Premium	\$0 per month	\$61 per month
	You must continue to pay your Medicare Part B premium	You must continue to pay your Medicare Part B premium
Annual Medical Deductible	This plan does not have a medical deductible.	This plan does not have a medical deductible.
Maximum Out-of-Pocket Amount (does not include prescription drugs)	\$5,000 annually for services you receive from in-network providers	\$4,500 annually for services you receive from in-network providers
Inpatient Hospital		
Coverage*	• \$375 copay per day for days 1-5	• \$290 copay per day for days 1-5
	\$0 copay per day for days 6 and beyond	\$0 copay per day for days 6 and beyond
	Our plan covers an unlimited number of days for an in-network inpatient hospital stay.	Our plan covers an unlimited number of days for an in-network inpatient hospital stay.
	Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network out-of-pocket maximum.	Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network out-of-pocket maximum.
Outpatient Hospital Coverage*	\$350 copay per visit	\$275 copay per visit
Doctor's Office Visits: • Primary care	\$0 copay per visit	\$0 PCMH or \$20 non-PCMH copay per visit

BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
\$161 per month You must continue to pay your	\$266 per month You must continue to pay your	\$0 per month You must continue to pay your
Medicare Part B premium	Medicare Part B premium	Medicare Part B premium
This plan does not have a medical deductible.	This plan does not have a medical deductible.	This plan does not have a medical deductible.
\$2,800 annually for services you receive from in-network providers	 \$2,250 annually for services you receive from in-network providers \$5,000 annually for services you receive from out-of-network providers 	\$3,500 annually for services you receive from in-network providers
 \$190 copay per day for days 1-5 	In-network: \$180 copay per day for days 1-5	• \$180 copay per day for days 1-5
 \$0 copay per day for days 6 and beyond 	\$0 copay per day for days 6 and beyond	\$0 copay per day for days 6 and beyond
Our plan covers an unlimited number of days for an in-network inpatient hospital stay.	Our plan covers an unlimited number of days for an in-network inpatient hospital stay. Out-of-network: 20% of the cost	Our plan covers an unlimited number of days for an in-network inpatient hospital stay.
	Out-of-network stays are limited to 90 days.	
Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the innetwork out-of-pocket maximum.	Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the innetwork or out-of-network out-of-pocket maximum.	Copays for hospital benefits are based on benefit periods. You pay these amounts each benefit period until you reach the innetwork out-of-pocket maximum.
\$150 copay per visit	In-network: \$150 copay per visit	\$150 copay per visit
	Out-of-network: 20% of the cost	
\$0 PCMH or \$5 non-PCMH copay per visit	 In-network: \$0 PCMH or \$5 non-PCMH copay per visit Out-of-network: 20% of the cost 	\$0 PCMH or \$5 non-PCMH copay per visit

Premiums and Benefits	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)
Specialist	\$35 copay per visit	\$35 copay per visit
	Referral is required for specialist visits.	Referral is required for specialist visits.
Preventive Care	\$0	\$0
	Any additional preventive services approved by Medicare during the contract year will be covered.	Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency Care	\$90 copay per visit	\$90 copay per visit
	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.
	See the "Inpatient Hospital Coverage" section of this booklet for other costs.	See the "Inpatient Hospital Coverage" section of this booklet for other costs.
Urgently Needed Services	\$60 copay per visit	\$50 copay per visit
Diagnostic Services/ Labs/Imaging:* • High-tech diagnostic radiology services (such as MRIs, CT scans, etc.)	\$200 copay per visit	\$125 copay per visit
Lab services	\$5 copay per visit	\$5 copay per visit
Outpatient X-rays and diagnostic tests and procedures	\$5 copay per visit	\$5 copay per visit
Therapeutic radiology	\$20 copay per visit	\$5 copay per visit
Hearing Services: • Hearing exam - routine	\$0	\$0
	Limit one visit per year.	Limit one visit per year.

BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)	
\$25 copay per visit	In-network: \$25 copay per visit	\$25 copay per visit	
	Out-of-network: 20% of the cost		
Referral is required for specialist visits.	Referral is required for specialist visits.	Referral is required for specialist visits.	
\$0	In-network: \$0Out-of-network: 20% of the cost	\$0	
Any additional preventive services approved by Medicare during the contract year will be covered.	Any additional preventive services approved by Medicare during the contract year will be covered.	Any additional preventive services approved by Medicare during the contract year will be covered.	
\$75 copay per visit	\$75 copay per visit	\$90 copay per visit	
If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	
See the "Inpatient Hospital Coverage" section of this booklet for other costs.	See the "Inpatient Hospital Coverage" section of this booklet for other costs.	See the "Inpatient Hospital Coverage" section of this booklet for other costs.	
\$50 copay per visit	\$50 copay per visit	\$50 copay per visit	
\$150 copay per visit	 In-network: \$150 copay per visit Out-of-network: 20% of the cost 	\$150 copay per visit	
\$0	In-network: \$0Out-of-network: 20% of the cost	\$0	
\$0	In-network: \$0Out-of-network: 20% of the cost	\$0	
\$0	In-network: \$0 Out-of-network: 20% of the cost		
\$0	In-network: \$0Out-of-network: 20% of the cost	\$0	
Limit one visit per year.	Limit one visit per year.	Limit one visit per year.	

Premiums and Benefits	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)	
Hearing exam - diagnostic/non-routine	\$35 copay per visit	\$35 copay per visit	
Hearing aid	Hearing aid You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years. You pay \$200-\$1,675 for each hearing aid. Coverage is fevery 3 years.		
Dental Services*			
Medicare covered	20% of the cost	20% of the cost	
	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).	
Preventive	Not covered	\$0 of the cost for covered services	
Comprehensive	Not covered	20% of the cost for covered services	
Annual benefit maximum	Not covered	\$1,500 limit on all covered dental services for preventive and comprehensive dental services	
Vision Services: • Vision exam - routine	\$0	\$0	
Vision exam - diagnostic/non-routine	Limit one visit per year. \$35 copay per visit	Limit one visit per year. \$35 copay per visit	
Vision eyewear	Our plan pays up to \$100 every year for eyewear.	Our plan pays up to \$125 every year for eyewear.	
Mental Health Services:*			
Inpatient visit	• \$375 copay per day for days 1-4	• \$290 copay per day for days 1-4	
	• \$0 copay per day for days 5-90	• \$0 copay per day for days 5-90	
	Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.	

BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
\$25 copay per visit	In-network: \$25 copay per visitOut-of-network: 20% of the cost	\$25 copay per visit
You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.	You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.	You pay \$200-\$1,675 for each hearing aid. Coverage is for 2 hearing aids every 3 years.
20% of the cost	In-network: 20% of the costOut-of-network: 20% of the cost	20% of the cost
Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).	Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).
\$0 of the cost for covered services \$0 of the cost for covered services		Not covered
\$0 of the cost for covered services	\$0 of the cost for covered services	Not covered
\$1,500 limit on all covered dental services for preventive and comprehensive dental services	\$1,500 limit on all covered dental services for preventive and comprehensive dental services	Not covered
\$0	In-network: \$0Out-of-network: 20% of the cost	\$0
Limit one visit per year. \$25 copay per visit	Limit one visit per year. In-network: \$25 copay per visit Out-of-network: 20% of the cost	Limit one visit per year. \$25 copay per visit
Our plan pays up to \$150 every year for eyewear.	Our plan pays up to \$200 every year for eyewear.	Our plan pays up to \$150 every year for eyewear.
 \$190 copay per day for days 1-4 \$0 copay per day for days 5-90 	In-network • \$180 copay per day for days 1-4 • \$0 copay per day for days 5-90 Out-of-network: 20% of the cost	 \$180 copay per day for days 1-4 \$0 copay per day for days 5-90
Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.	Our plan covers 90 days for an inpatient hospital stay.

Premiums and Benefits	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)
Outpatient group/ individual therapy visit	\$40 copay per visit	\$35 copay per visit
Skilled Nursing Facility (SNF)*	• \$0 copay per day for days 1-20	• \$0 copay per day for days 1-20
	• \$160 copay per day for days 21-45	• \$140 copay per day for days 21-45
	• \$0 copay per day for days 46-100	• \$0 copay per day for days 46-100
	Our plan covers up to 100 days in a SNF.	Our plan covers up to 100 days in a SNF.
	Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network out-of-pocket maximum.	Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the in-network out-of-pocket maximum.
Physical therapy (PT), occupational therapy (OT), and speech and language therapy (ST)	\$40 copay per provider per visit	\$35 copay per provider per visit
visit	Referral is required for PT/OT/ST visits.	Referral is required for PT/OT/ST visits.
Ambulance*	\$150 copay per trip	\$150 copay per trip
Transportation	\$0 copay per trip (some restrictions apply)	\$0 copay per trip (some restrictions apply)
Medicare Part B Drugs*	20% of the cost	20% of the cost
Ambulatory Surgery Center*	\$350 copay per visit	\$275 copay per visit

BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
\$25 copay per visit	In-network: \$25 copay per visitOut-of-network: 20% of the cost	\$25 copay per visit
• \$0 copay per day for days 1-20	In-network • \$0 copay per day for days 1-20	• \$0 copay per day for days 1-20
• \$135 copay per day for days 21- 45	• \$130 copay per day for days 21- 45	• \$130 copay per day for days 21- 45
• \$0 copay per day for days 46- 100	• \$0 copay per day for days 46- 100	• \$0 copay per day for days 46- 100
	Out-of-network: 20% of the cost	
Our plan covers up to 100 days in a SNF.	Our plan covers up to 100 days in a SNF.	Our plan covers up to 100 days in a SNF.
Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the innetwork out-of-pocket maximum.	Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the innetwork or out-of-network out-of-pocket maximum.	Copays for SNF benefits are based on benefit periods. You pay these amounts each benefit period until you reach the innetwork out-of-pocket maximum.
\$15 copay per provider per visit	 In-network: \$15 copay per provider per visit Out-of-network: 20% of the cost 	\$15 copay per provider per visit
Referral is required for PT/OT/ST visits.	Referral is required for PT/OT/ST visits.	Referral is required for PT/OT/ST visits.
\$75 copay per trip	\$75 copay per trip	\$150 copay per trip
\$0 copay per trip (some restrictions apply)	\$0 copay per trip (some restrictions apply)	\$0 copay per trip (some restrictions apply)
20% of the cost	In-network: 20% of the cost	20% of the cost
	Out-of-network: 20% of the cost	
\$150 copay per visit	In-network: \$150 copay per visit	\$150 copay per visit
	Out-of-network: 20% copay per visit	

Premiums and Benefits	BlueCHiP for Me (HM		BlueCHiP for Medicare Standard with Drugs (HMO)			
Prescription Drug Benefits	·					
Stage 1: Annual Prescription Drug Deductible	\$0 per year for Tier		\$0 per year for Tier 1 and Tier 2			
	\$200 for Tier 3, Tier D prescription drugs		\$100 for Tier 3, Tier 4, and Tier 5 Part D prescription drugs			
Stage 2: Initial Coverage	After you pay your a deductible, you pay your total yearly drug \$4,130. Total yearly total drug costs paid our Part D plan.	the following until g costs reach drug costs are the by both you and	deductible, you pay the following until your total yearly drug costs reach \$4,130. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.			
	the coverage gap for	pay \$35 for select insulins through coverage gap for a 30 day supply. You pay \$35 for select insulins the coverage gap for a 30 day supply.		or a 30 day supply.		
	You may get your dr retail pharmacies an pharmacies.	_	You may get your drugs at network retail pharmacies and mail order pharmacies.			
Pharmacy Network	Preferred Retail 30-day supply	Standard Retail 30-day supply	Preferred Retail 30-day supply	Standard Retail 30-day supply		
Tier 1: Preferred Generic	\$2 copay	\$10 copay	\$1 copay	\$9 copay		
Tier 2: Non-Preferred Generic	\$9 copay	\$17 copay	\$8 copay	\$16 copay		
Tier 3: Preferred Brand	\$47 copay	\$47 copay	\$47 copay	\$47 copay		
Tier 4: Non-Preferred Brand	\$100 copay	\$100 copay	\$100 copay	\$100 copay		
Tier 5: Specialty	29% of the cost	29% of the cost	31% of the cost	31% of the cost		
	Mail Order 90-day supply		Mail Order 90-day supply			
Tier 1: Preferred Generic	\$0 copay		\$0 copay			
Tier 2: Non-Preferred Generic	\$0 copay		\$0 copay			
Tier 3: Preferred Brand	\$117.50 copay		\$117.50 copay			
Tier 4: Non-Preferred Brand	\$250 copay		\$250 copay			
Tier 5: Specialty	N/A		N/A			
	You pay \$87.50 for select insulins through the coverage gap for a 90-day mail order supply.		You pay \$87.50 for select insulins through the coverage gap for a 90-day mail order supply.			

BlueCHiP for Medicare Plus (HMO)		BlueCHiP for Medicare Preferred (HMO-POS)		BlueCHiP for Medicare Core (HMO)	
No Prescription Drug Deductible No		No Prescription D	rug Deductible	Not covered	
After you pay your annual prescription deductible, you pay the following until your total yearly drug costs reach \$4,130. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You pay \$35 for select insulins through the coverage gap for a 30 day supply. After you pay your annual prescription deductible, you pay the following until your total yearly drug costs reach \$4,130. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You pay \$35 for select insulins through the coverage gap for a 30 day supply.		Not covered			
You may get your network retail pha mail order pharma	rmacies and	You may get your drugs at network retail pharmacies and mail order pharmacies.			
Preferred Retail 30-day supply	Standard Retail 30-day supply	Preferred Retail 30-day supply		Preferred Retail 30-day supply	Standard Retail 30-day supply
\$3 copay	\$11 copay	\$3 copay	\$11 copay	Not covered	Not covered
\$6 copay	\$14 copay	\$6 copay	\$14 copay		
\$47 copay	\$47 copay	\$47 copay	\$47 copay		
\$100 copay	\$100 copay	\$100 copay	\$100 copay		
33% of the cost	33% of the cost	33% of the cost	33% of the cost		
Mail Order		Mail Order		Mail Order	
90-day supply \$0 copay		90-day supply \$0 copay		90-day supply Not covered	
\$0 copay		\$0 copay			
\$117.50 copay		\$117.50 copay			
\$250 copay		\$250 copay			
N/A		N/A			
You pay \$87.50 for through the covers day mail order sup	age gap for a 90-	You pay \$87.50 for through the covers day mail order sup	age gap for a 90-		

Premiums and Benefits	BlueCHiP for Me		BlueCHiP for Me		
	(HM	10)	with Drugs (HMO)		
Stage 3: Coverage Gap	Most Medicare drug coverage gap (also chole"). This means the temporary change in for your drugs. The cobegins after the total (including what our paid)	called the "donut hat there's a what you will pay coverage gap I yearly drug cost olan has paid and	Most Medicare drug coverage gap (also o hole"). This means the temporary change in for your drugs. The obegins after the total (including what our p what you have paid)	called the "donut hat there's a what you will pay coverage gap yearly drug cost blan has paid and	
	pay 25% of the plan's cost for generic and brand name drugs until your costs total \$6,550, which is the end of the coverage gap. Not everyone will enter		After you enter the coverage gap, you pay 25% of the plan's cost for generic and brand name drugs until your costs total \$6,550, which is the end of the coverage gap. Not everyone will enter the coverage gap.		
Pharmacy Network	Preferred Retail	Standard Retail	Preferred Retail	Standard Retail	
Tier 1: Preferred Generic	30-day supply	30-day supply Refer to	30-day supply	30-day supply Refer to	
Tier 2: Non-Preferred Generic	Refer to Coverage Gap amounts	Coverage Gap amounts	Refer to Coverage Gap amounts	Coverage Gap amounts	
	Mail Order	•	Mail Order		
Tier 1: Preferred Generic Tier 2: Non-Preferred Generic	Refer to Coverage Gap amounts		Refer to Coverage G	Sap amounts	
Stage 4: Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay the greater of:		After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay the greater of:		

BlueCHiP for Medicare Plus (HMO)		BlueCHiP for Medicare Preferred (HMO-POS)		BlueCHiP for Medicare Core (HMO)	
Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,130. After you enter the coverage gap, you pay 25% of the plan's cost for generic and brand name drugs		` '			
Preferred Retail 30-day supply Refer to	Standard Retail 30-day supply Refer to	Preferred Retail 30-day supply \$3 copay	Standard Retail 30-day supply \$11 copay	Preferred Retail 30-day supply Not covered	Standard Retail 30-day supply Not covered
Coverage Gap amounts	Coverage Gap amounts	\$6 copay	\$14 copay		
Mail Order		Mail Order		Mail Order	
Refer to Coverage Gap amounts		\$0 copay \$0 copay		Not covered	
After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay the greater of:		After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay the greater of:		After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay the greater of:	

Premiums and Benefits	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)
	5% of the cost, or \$3.70 copay for generic (including brand drugs treated as generic) and \$9.20 copay for all other drugs.	5% of the cost, or \$3.70 copay for generic (including brand drugs treated as generic) and \$9.20 copay for all other drugs.
Additional Benefits		
Chiropractic Office Visits	\$20 copay per visit	\$20 copay per visit
	Referral is required for specialist visits.	Referral is required for specialist visits.
Fitness Benefit - Silver&Fit	\$0 per month	\$0 per month
Foot Care (podiatry • Foot exams and treatment	\$35 copay per visit	\$35 copay per visit
	Referral is required for specialist visits.	Referral is required for specialist visits.
Routine foot care for members with certain medical conditions	\$35 copay per visit	\$35 copay per visit
	Referral is required for specialist visits.	Referral is required for specialist visits.
Medical Equipment/ Supplies:*		
Durable medical equipment and prosthetics	20% of the cost	20% of the cost
Diabetes monitoring supplies	\$0	\$0
	You must use OneTouch plandesignated monitors and test strips.	You must use OneTouch plandesignated monitors and test strips.
Virtual Doctor's Visits (Telemedicine)	\$0 copay per visit	\$0 copay per visit
(TOICHICGIONIC)	See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)	See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)

BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
5% of the cost, or \$3.70 copay for generic (including brand drugs treated as generic) and \$9.20 copay for all other drugs.	5% of the cost, or \$3.70 copay for generic (including brand drugs treated as generic) and \$9.20 copay for all other drugs.	5% of the cost, or \$3.70 copay for generic (including brand drugs treated as generic) and \$9.20 copay for all other drugs.
\$20 copay per visit	 In-network: \$20 copay per visit Out-of-network: 20% of the cost 	\$20 copay per visit
Referral is required for specialist visits.	Referral is required for specialist visits.	Referral is required for specialist visits.
\$0 per month	\$0 per month	\$0 per month
\$25 copay per visit	In-network: \$25 copay per visitOut-of-network: 20% of the cost	\$25 copay per visit
Referral is required for specialist visits.	Referral is required for specialist visits.	Referral is required for specialist visits.
\$25 copay per visit	In-network: \$25 copay per visitOut-of-network: 20% of the cost	\$25 copay per visit
Referral is required for specialist visits.	Referral is required for specialist visits.	Referral is required for specialist visits.
20% of the cost	 In-network: 20% of the cost Out-of-network: 20% of the cost 	20% of the cost
\$0	In-network: \$0 Out-of-network: 20% of the cost	\$0
You must use OneTouch plandesignated monitors and test strips.	You must use OneTouch plandesignated monitors and test strips.	You must use OneTouch plandesignated monitors and test strips.
\$0 copay per visit	\$0 copay per visit	\$0 copay per visit
See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)	See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)	See a primary care or behavioral health provider using your computer or mobile device. (See EOC for more details)

Premiums and Benefits	BlueCHiP for Medicare Advance (HMO)	BlueCHiP for Medicare Standard with Drugs (HMO)
Outpatient Surgery*	\$350 copay per visit	\$275 copay per visit
Over-the-Counter (OTC) Benefit	\$25 per quarter to use on approved health products	\$75 per quarter to use on approved health products
Optional Supplemental Dental Rider		
Monthly Premium	\$19.60 per month \$0	Included in medical
Preventive Comprehensive	50% of the cost for covered services	
Annual benefit maximum	\$1,000 limit on all covered dental services for preventive and comprehensive dental services	

BlueCHiP for Medicare Plus (HMO)	BlueCHiP for Medicare Preferred (HMO-POS)	BlueCHiP for Medicare Core (HMO)
\$150 copay per visit	In-network: \$150 copay per visitOut-of-network: 20% of the cost	\$150 copay per visit
\$100 per quarter to use on approved health products	\$100 per quarter to use on approved health products	\$50 per quarter to use on approved health products
Included in medical	Included in medical	\$19.60 per month
		\$0 50% of the cost for covered services
		\$1,000 limit on all covered dental services for preventive and comprehensive dental services

Existing members can call the Medicare Concierge team at (401) 277-2958 or 1-800-267-0439 (TTY:711) for more information. Non-members can call the Medicare Sales team at 1-800-505-BLUE (2583) (TTY:711).

09/20 BMED-448573•1355

NONDISCRIMINATION AND LANGUAGE ASSISTANCE

Blue Cross & Blue Shield of Rhode Island (BCBSRI) complies with applicable Federal civil rights laws and does not discriminate or treat people differently on the basis of race, color, national origin, age, disability, or sex.

BCBSRI provides free aids and services to people with disabilities and to people whose primary language is not English when such services are necessary to communicate effectively with us.

If you need these services, contact us at 1-800-267-0439 TTY: 711.

If you believe that BCBSRI has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Director of Grievance and Appeals Department, Blue Cross & Blue Shield of Rhode Island, 500 Exchange Street, Providence RI 02903, or by calling 1-800-267-0439 TTY: 711. You can file a grievance in person, by phone or by mail, fax at (401) 459-5668 or electronically through our member portal at bcbsri.com/Medicare.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

English: If you, or someone you're helping, has questions about Blue Cross & Blue Shield of Rhode Island, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-800-267-0439.

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue Cross & Blue Shield of Rhode Island, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-800-267-0439.

Portuguese: Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Blue Cross & Blue Shield of Rhode Island, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-800-267-0439.

Chinese: 如果您, 或是您正在協助的對象, 有關於插入項目的名稱 Blue Cross & Blue Shield of Rhode Island 方面 的問題, 您有權利免費以您的母語得到幫助和訊息, 洽詢一位翻譯員, 請撥電話 [在此插入數字 1-800-267-0439.

French Creole: Si oumenm oswa yon moun w ap ede gen kesyon konsènan Blue Cross & Blue Shield of Rhode Island, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-800-267-0439.

Cambodian-Mon-Khmer: ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងតែជួយ មានសំណួរអំពី Blue Cross & Blue Shield of Rhode Island ទេ, អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មាន នៅក្នុងភាសា របស់អ្នក ដោយមិនអស់ប្រាក់ ។ ដើម្បីនិយាយជាមួយអ្នកបកប្រែ សូម 1-800-267-0439.

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Blue Cross & Blue Shield of Rhode Island, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-800-267-0439.

Italian: Se tu o qualcuno che stai aiutando avete domande su Blue Cross & Blue Shield of Rhode Island, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-800-267-0439.

Laotian: ຖ້າທ່ານ, ຫຼືຄົນທີ່ທ່ານກຳລັງຊ່ວຍເຫຼືອ, ມີຄຳຖາມກ່ຽວກັບ Blue Cross & Blue Shield of Rhode Island, ທ່ານມີສິດທີ່ຈະໄດ້ຮັບການຊ່ວຍເຫຼືອແລະຂໍ້ມູນຂ່າວສານທີ່ເປັນພາ ສາຂອງທ່ານບໍ່ມີຄ່າໃຊ້ຈ່າຍ. ການໂອ້ລົມກັບນາຍພາສາ, ໃຫ້ໂທຫາ 1-800-267-0439.

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص Blue Cross & Blue Shield of Rhode Island، المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم اتصل بـ 0439-267-800.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Blue Cross & Blue Shield of Rhode Island, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-800-267-0439.

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Blue Cross & Blue Shield of Rhode Island, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-800-267-0439.

Kru: I bale we, tole mut u ye hola, a gwee mbarga inyu Blue Cross & Blue Shield of Rhode Island, U gwee Kunde I kosna mahola ni biniiguene I hop wong nni nsaa wogui wo. I Nyu ipot ni mut a nla koblene we hop, sebel 1-800-267-0439.

lbo: O buru gi, ma o bu onye I na eyere-aka, nwere ajuju gbasara Blue Cross & Blue Shield of Rhode Island, I nwere ohere iwenta nye maka na omuma na asusu gi na akwu gi ugwo. I choro I kwuru onye-ntapia okwu, kpo 1-800-267-0439.

Yoruba: Bí ìwo, tàbí enikeni tí o n ranlowo, bá ní ibeere nípa Blue Cross & Blue Shield of Rhode Island, o ní eto lati rí iranwo àti ìfitónilétí gbà ní èdè re láisanwó. Láti bá ongbufo kan soro, pè sórí 1-800-267-0439.

Polish: Jeśli Ty lub osoba, której pomagasz "macie pytania odnośnie Blue Cross & Blue Shield of Rhode Island, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-800-267-0439.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이Blue Cross & Blue Shield of Rhode Island 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-800-267-0439 로 전화하십시오.

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Blue Cross & Blue Shield of Rhode Island, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-800-267-0439.

This notice is being provided to you in compliance with federal law.

H4152_NDLA_nologo_C

11/19 BMED-379953 **71**

■ BACK







500 Exchange Street • Providence, RI 02903-2699 • bcbsri.com/medicare

Blue Cross & Blue Shield of Rhode Island is an independent licensee of the Blue Cross and Blue Shield Association.

Y0146_2021enrollbookcover_C