Payment Policy | Hospital Utilization Review

EFFECTIVE DATE: 01|01|2012
POLICY LAST UPDATED: 03|20|2018

OVERVIEW
The following are general requirements for participating hospitals; individual contracts may differ and supersede this information. This is an administrative policy.

MEDICAL CRITERIA
Not applicable.

PRIOR AUTHORIZATION
Not applicable.

POLICY STATEMENT
BCBSRI performs utilization review of admissions to the hospitals in the state of Rhode Island under the authority granted by the state's The Utilization Review Act (RIGL 23-17.12).

The hospital, through its utilization review staff, agrees to provide concurrent medical updates to the BCBSRI designee upon request. BCBSRI may send a representative to the hospital for a review of the records and attend conferences and /or discharge planning meetings related to members.

The current guidelines utilized by BCBSRI are Interqual. BCBSRI agrees to give the hospitals sixty (60) days' notice if the guidelines will be materially changed. In addition, the hospitals also agrees to accept all BCBSRI medical and administrative policies issued and /or modified from time to time by BCBSRI for the purpose of establishing reimbursable covered health services. The hospitals will be provided no less than (60) days' notice prior to the implementation.

BCBSRI and the hospitals agree to work cooperatively towards ensuring that all services proposed for members are medically appropriate and rendered in the most cost-effective setting. BCBSRI's medical management team will make every effort to verbally notify the hospital's medical management team of potential denials. The BCBSRI onsite nurse utilizes a written daily end of day/communication sheet notifying the hospital Utilization Review case management team and payer liaison of any adverse determinations for both Commercial and Medicare Products. (See attachments A & B). The hospital medical management team may discuss the potential denial with the attending physician and will notify BCBSRI if concurrence on a less intensive level of care is reached. BCBSRI agrees to reciprocate by keeping the hospital medical management team updated on decisions reached following discussion with attending physicians.

Copy of EOD-Communication

EOD-Commercial Communication Sheet

BCBSRI will not reimburse hospital inpatient days occurring as a result of delays in treatment, including failure to perform or obtain physician consultations, laboratory, radiology, and machine tests, or providing the results of such tests in an expeditious manner.

The hospital agrees to provide daily admission and discharge lists to BCBSRI.

COVERAGE
Not applicable.

BACKGROUND
Not applicable.

CODING
Not applicable.

RELATED POLICIES
None

PUBLISHED
Provider Update, May 2018
Provider Update, June 2017
Provider Update, Jan 2012

REFERENCES
None