



**EFFECTIVE DATE:** 12|20|2011  
**POLICY LAST UPDATED:** 04|04|2017

## OVERVIEW

Coordination of Benefits (COB) is a provision used to establish the order in which health insurance plans pay claims when more than one plan exists. This reimbursement policy was written to document coordination of benefits and to outline the payment policies of Blue Cross & Blue Shield of Rhode Island (BCBSRI) when coordinating benefits due to the presence of other coverage.

## PRIOR AUTHORIZATION

Not applicable.

## POLICY STATEMENT

### BlueCHiP for Medicare and Commercial Products

When BCBSRI is the secondary payer for a claim, we will provide benefit consideration for the lesser of our allowance, or the outstanding member liability after payment by the primary payer, not to exceed charges in accordance with the member's contract

In the event BCBSRI determines, after payment, that BCBSRI is not the primary insurer, a retraction of that claim payment may occur. The claim should then be billed to the primary insurer and resubmitted to BCBSRI with the primary insurer's EOB for secondary coverage.

## MEDICAL CRITERIA

Not applicable.

## BACKGROUND

Not applicable.

## COVERAGE

### BlueCHiP for Medicare and Commercial Products

Benefits may vary between groups/contracts. Please refer to the Evidence of Coverage, Subscriber Agreement, or Benefit Booklet for coordination of benefit services.

## CODING

### BlueCHiP for Medicare and Commercial Products

Not applicable.

## RELATED POLICIES

None.

## PUBLISHED

Provider Update, June 2017  
Provider Update, March 2012

## REFERENCES

None

[CLICK THE ENVELOPE ICON BELOW TO SUBMIT COMMENTS](#)

This medical policy is made available to you for informational purposes only. It is not a guarantee of payment or a substitute for your medical judgment in the treatment of your patients. Benefits and eligibility are determined by the member's subscriber agreement or member certificate and/or the employer agreement, and those documents will supersede the provisions of this medical policy. For information on member-specific benefits, call the provider call center. If you provide services to a member which are determined to not be medically necessary (or in some cases medically necessary services which are non-covered benefits), you may not charge the member for the services unless you have informed the member and they have agreed in writing in advance to continue with the treatment at their own expense. Please refer to your participation agreement(s) for the applicable provisions. This policy is current at the time of publication; however, medical practices, technology, and knowledge are constantly changing. BCBSRI reserves the right to review and revise this policy for any reason and at any time, with or without notice. Blue Cross & Blue Shield of Rhode Island is an independent licensee of the Blue Cross and Blue Shield Association.

