Prospective review is recommended/required. Please check the member agreement for preauthorization guidelines.

Prospective review is not required.

Description:

Physician Certification Requirements

The physician is the person who orders home health care based on the personal examination of the patient. A physician who certifies a patient as eligible for home health services must see the patient. A non-physician practitioner (NPP) may see the patient when the NPP is working for or in collaboration with the physician.

As part of the certification form itself, or as an addendum to it, the physician must document that the physician or NPP saw the patient, and document how the patient’s clinical condition supports a homebound status and need for skilled services. The face-to-face encounter must occur within the 90 days prior to the start of home health care, or within the 30 days after the start of care.

While the long-standing requirement for physicians to order and certify the need for home health remains unchanged, this new requirement assures that the physician’s order is based on current knowledge of the patient’s condition. In situations when a physician orders home health care for the patient based on a new condition that was not evident during a recent visit, the certifying physician or NPP must see the patient within 30 days after admission.

The new requirement includes several features to accommodate physician practice. In addition to allowing NPPs to conduct the face-to-face encounter, a physician who attended to the patient but does not follow the patient in the community, such as a hospitalist, may certify the need for home health care based on their face to face contact with the patient in the hospital and establish and sign the plan of care. Such physicians may certify the need for home health care based on their face to face contact with the patient, initiate the orders for home health services, and “hand off” the patient to his or her community-based physician to review and sign off on the plan of care. Finally, in rural areas, the law allows the face-to-face encounter to occur via telehealth, in an approved originating site.

Home Confined

A patient will be considered to be homebound if they have a condition due to an illness or injury that restricts their ability to leave their place of residence except with the aid of: supportive
devices such as crutches, canes, wheelchairs, and walkers; the use of special transportation; or the assistance of another person; or if leaving home is medically contraindicated.

An individual does not have to be bedridden to be considered confined to the home. However, the condition of these patients should be such that there exists a normal inability to leave home and, consequently, leaving home would require a considerable and taxing effort. ...If the patient does in fact leave the home, the patient may nevertheless be considered homebound if the absences from the home are infrequent or for periods of relatively short duration, or are attributable to the need to receive health care treatment. Absences attributable to the need to receive health care treatment include, but are not limited to:
  - Attendance at adult day centers to receive medical care;
  - Ongoing receipt of outpatient kidney dialysis; or
  - The receipt of outpatient chemotherapy or radiation therapy.

Place of Residence

A patient's residence is wherever he or she makes his or her home. This may be their own dwelling, an apartment, a relative's home, a home for the aged, or an institution such as an assisted living facility, group home or personal care home.

The following institutions do not qualify as a place of residence:
  - Diagnostic and therapeutic services for medical diagnosis;
  - Treatment;
  - Care of disabled or sick persons;
  - Rehabilitation services for the rehabilitation of injured, disabled, or sick persons;
  - Skilled nursing care or related services for patients who require medical or nursing care;
  or
  - Rehabilitation services for the rehabilitation of injured, sick, or disabled persons.

Skilled Nursing Care Services

Nursing care for the member must require the skills of a registered nurse, or a licensed practical (vocational) nurse under the supervision of a registered nurse. The services of a registered or licensed practical nurse that is directly related to the treatment of the patient's illness or injury

Medical Criteria:
Not applicable.

Policy:

Commercial Members:

To qualify for home health care, the member must meet all of the following requirements:
  - Be confined to the home;
  - Under the care of a physician;
  - Receiving services under a plan of care established and periodically reviewed by a physician;
  - Be in need of skilled nursing care on an part-time intermittent basis, or physical therapy or speech-language pathology; or have a continuing need for occupational therapy.

Home health care services are covered when ordered by a physician and provided by a home
health care agency for the following:
  o Skilled nursing by an RN or LPN
  o Home health aide services
  o Medical social services;
  o Physical and occupational therapy;
  o Speech therapy
  o Nutritional counseling

Services provided as part of the home care are not to exceed a total of 8 hours of combined services per day (i.e., 2 hours of home health services, 3 hours occupational therapy, and 3 hours of skilled nursing services in one day).

Skilled nursing services alone are not to exceed a total of 8 hours per day as it is considered private duty nursing and not home care. Please refer to Private Duty Nursing policy.

Home health aide services are covered for up to two hours per day. Typically the need for these services are not required for more than two hours per day. The duties of a home health aide are to provide services needed to maintain the patient's health or to facilitate treatment of the patient's illness or injury.

According to Medicare, custodial care refers to help with activities of daily living, like bathing, dressing, using the bathroom, and eating. Medicare does not cover custodial care when it’s the only kind of care needed. Care is considered custodial when it to help individuals with activities of daily living or personal needs and could be done safely and reasonably by people without professional skills or training.

**BlueCHiP for Medicare Members:**

Medicare covers home health when the following requirements are met by the member:
  o Be confined to the home;
  o Under the care of a physician;
  o Receiving services under a plan of care established and periodically reviewed by a physician;
  o Be in need of skilled nursing care on an intermittent basis or physical therapy or speech-language pathology; or
  o Have a continuing need for occupational therapy.

Medicare covers either part-time or intermittent home health aide services or skilled nursing services subject to the following limits. "The term "part-time or intermittent services" means skilled nursing and home health aide services furnished any number of days per week as long as they are furnished (combined) less than 8 hours each day and 28 or fewer hours each week (or, subject to review on a case-by-case basis as to the need for care, less than 8 hours each day and 35 or fewer hours each week).

**NOTE:** Medicare policy is developed separately from BCBSRI policy. Medicare policy incorporates scientific evidence with local expert opinion, and consideration of governmental regulations from CMS (Centers for Medicare and Medicaid Services), such as national coverage determinations or local coverage determinations and the US Congress. BCBSRI policy is based upon peer-reviewed, scientifically controlled studies in the literature that demonstrate the superior health outcome of a service or treatment. In addition to benefit differences, CMS may reach different conclusions regarding the scientific evidence than does BCBSRI. BCBSRI and
Medicare policies may differ, however, our BlueCHiP for Medicare members must be offered, at least, the same services as Medicare offers. (In some, but not all instances, BCBSRI offer more benefits than does Medicare).

For further details regarding Medicare Home Care coverage please refer to the Medicare Benefit Policy Manual Chapter 7 Home Health Services which can be found at http://www.cms.gov/manuals/Downloads/bp102c07.pdf

Policy:

**Commercial Products**

Home health services are covered when the conditions above are met.

**BlueCHiP for Medicare**

Medicare covers home health services when the requirements above are met.

**All BCBSRI Products**

*Non-covered services:*

- Custodial care,* homemaking, or maintenance therapy.
- Services of a personal care attendant.
- Charges for private duty nursing. See policy on Private Duty Nursing.

*Custodial care are considered services used for the purpose of meeting nonmedical personal care to help with activities of dailly living (e.g., bathing, dressing, food preparation, eating, getting into or out of bed or chair, and using the bathroom) including homemaking, companionship, or maintenance therapy and are a contract exclusion.

**Coverage:**

Benefits may vary between groups and contracts. Please refer to the appropriate Evidence of Coverage or Subscriber Agreement for applicable "Home Health Care" coverage.

Co-payments, deductibles and/or coinsurances may apply depending upon the member’s benefit plan specifics.

**Coding and Reimbursement:**

**Commercial Plans**

*Home health aide services in excess of BCBSRI time limits:*

Providers filing for more than two (2) hours of home health aide services (S9122) per day are to include clinical documentation for review by Health Services Management to determine if the services are skilled or custodial.

**Codes:**

- **S9122** Home health aide or certified nurse assistant, providing care in the home; per hour
- **S9123** Nursing care, in the home; by registered nurse, per hour (use for general nursing care only, not to be used when CPT codes 99500-99600 can be used)
S9124 Nursing care, in the home; by licensed practical nurse, per hour
S9127 Social work visit, in the home, per diem
S9128 Speech therapy, in the home, per diem
S9129 Occupational therapy, in the home, per diem
S9131 Physical therapy; in the home, per diem
S9470 Nutritional counseling, dietitian visit

Home Health Procedures/Services

99500 Home visit for prenatal monitoring and assessment to include fetal heart rate, non-stress test, uterine monitoring, and gestational diabetes monitoring
99501 Home visit for postnatal assessment and follow-up care
99502 Home visit for newborn care and assessment
99503 Home visit for respiratory therapy care (eg, bronchodilator, oxygen therapy, respiratory assessment, apnea evaluation)
99504 Home visit for mechanical ventilation care
99505 Home visit for stoma care and maintenance including colostomy and cystostomy
99506 Home visit for intramuscular injections
99507 Home visit for care and maintenance of catheter(s) (eg, urinary, drainage, and enteral)
99509 Home visit for assistance with activities of daily living and personal care
99511 Home visit for fecal impaction management and enema administration
99512 Home visit for hemodialysis
99600 Unlisted home visit service or procedure

(To report self-care/home management training, see 97535)(To report home medical nutrition assessment and intervention services, see 97802-97804)(To report home speech therapy services, see 92507-92508) 99510 Home visit for individual, family, or marriage counseling (For home infusion of peritoneal dialysis, use 99601, 99602)

BlueCHiP for Medicare

Medicare allows the following codes:

Therapy Services

G0151 services performed by a qualified physical therapist in the home health or hospice setting, each 15 minutes
G0152 services performed by a qualified occupational therapist in the home health or hospice setting, each 15 minutes
G0153 services performed by a qualified speech-language pathologist in the home health or hospice setting, each 15 minutes
G0157 services performed by a qualified physical therapist assistant in the home health or hospice setting, each 15 minutes
G0158 services performed by a qualified occupational therapist assistant in the home health or hospice setting, each 15 minutes
G0159 services performed by a qualified physical therapist, in the home health setting, in the establishment or delivery of a safe and effective therapy maintenance program, each 15 minutes
G0160 services performed by a qualified occupational therapist, in the home health setting, in the establishment or delivery of a safe and effective therapy maintenance program, each 15 minutes
**G0161** services performed by a qualified speech-language pathologist, in the home health setting, in the establishment or delivery of a safe and effective therapy maintenance program, each 15 minutes

**Skilled Nursing:**

**G0154** direct skilled nursing services of a licensed nurse (LPN or RN) in the home health or hospice setting, each 15 minutes

**G0162** skilled services by a registered nurse (RN) in the delivery of management & evaluation of the plan of care; each 15 minutes (the patient's underlying condition or complication requires an RN to ensure that essential non-skilled care achieve its purpose in the home health or hospice setting)

**G0163** skilled services of a licensed nurse (LPN or RN) in the delivery of observation & assessment of the patient's condition, each 15 minutes (when the likelihood of change in the patient's condition requires skilled nursing personnel to identify and evaluate the patient's need for possible modification of treatment in the home health or hospice setting)

**G0164** skilled services of a licensed nurse, in the training and/or education of a patient or family member, in the home health or hospice setting, each 15 minutes

**Home Health Aide:**

**G0156** services of home health/hospice aide in home health or hospice settings, each 15 minutes

**Clinical Social Worker:**

**G0155** services of clinical social worker in home health or hospice settings, each 15 minutes

**Related Topics:**
Private Duty Nursing
Hospice Care
Care Plan Oversight
Physician Certification and Re-certification

**Published:**
Provider Update, May 2012

**Reference:**
http://www.medicare.gov

Home Health Face-to-Face Encounter - A New Home Health Certification Requirement


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